

<b>NAME OF SERVICE</b>	<b>Southcare Outreach Service   SOS</b>
<b>ADDRESS</b>	126 Kareena Road
<b>CITY</b>	MIRANDA
<b>STATE</b>	NSW
<b>POSTCODE</b>	2228
<b>TELEPHONE</b>	SOS triage Nurse 0410 550 867
<b>FAX</b>	(02) 9540 7869
<b>DESCRIPTION OF SERVICE</b>	<p>The SOS is a multidisciplinary rapid response community team for the ageing population over 65 years* or</p> <ul style="list-style-type: none"> <li>* &gt; 50 years for the Aboriginal and Torres Strait Islander population.</li> <li>* &gt; 16 years for clients referred by the RADIUS unit.</li> <li>* &gt; 18 years for clients referred by TSH HITH for allied health requirements.</li> </ul> <p>The SOS provides short term acute and sub-acute clinical interventions for a maximum of six weeks. The aim of the SOS is to provide safe and effective interventions to allow clients at risk of presenting or re-presenting to the Emergency Department (ED)/ Hospital to remain at home. The SOS integrates and coordinates clients care with their GP and executes care plan requirements including referral on to services to ensure clients can remain safe at home.</p> <p>The multidisciplinary team includes Nursing, Physiotherapy, Occupational Therapy, Social Work and Geriatrician working in partnership with General Physicians (GPs).</p>
<b>REFERRAL CRITERIA</b>	<p>Clients suitable for referral to the Southcare Outreach Service:</p> <ul style="list-style-type: none"> <li>• Reside in the Sutherland Shire catchment area.</li> <li>• Are over 65 years* or *&gt;50 years for the Aboriginal and Torres Strait Islander population. * &gt; 16 years for clients referred by the RADIUS unit. * &gt; 18 years for clients referred by TSH HITH for allied health requirements</li> <li>• Are at risk of presenting to ED or re-presenting to ED within the next 48 hours.</li> <li>• Have goals that can be addressed by a multidisciplinary team in the client’s home.</li> </ul> <p><u>Exclusion Criteria:</u></p> <p>The following clients are excluded:</p> <ul style="list-style-type: none"> <li>• Clients admitted in Hospital. Referrals are not taken for admitted in-patients. Referrals are only taken for clients being discharged from the Emergency Department, short stay unit, HITH or RADIUS unit.</li> <li>• Clients residing care in a Residential Aged Care Facility.</li> </ul>
<b>HOW TO REFER</b>	<p>General Practitioners, Staff specialists such as Geriatricians, Emergency Department staff, Aged Care Services Emergency Team (ASET) staff, RADIUS staff, HITH staff, NSW Ambulance Service, NSW Police, clients and carers as well as Southcare and community services can refer.</p> <ol style="list-style-type: none"> <li>1. Electronic Medical Record (eMR) referral (TSH)</li> <li>2. Fax an <a href="#">Access and Referral Intake Form</a> to (02) 9540 7869 or scan and email to <a href="mailto:SESLHD-SouthCareIntake@health.nsw.gov.au">SESLHD-SouthCareIntake@health.nsw.gov.au</a></li> <li>3. By phone SOS triage Nurse 0410 550 867</li> </ol>
<b>IS THERE A WAITING LIST</b>	No
<b>WAITING LIST DETAILS</b>	All referrals are considered URGENT and are seen within 48 hours of referral accepted.
<b>HOURS/DAYS OF OPERATION</b>	The SOS offers a seven day per week service: 0800 – 1900 hours Monday- Friday. 0800 – 1830 hours Saturday and Sunday including public holidays.
<b>APPROXIMATE COSTS</b>	No charge.