

NAME OF SERVICE	Continence	
ADDRESS	126 Kareena Road	
CITY	MIRANDA	
STATE	NSW	
POSTCODE	2228	
TELEPHONE	(02) 9540 7956	
FAX	(02) 9540 7869	
DESCRIPTION OF SERVICE	<p>The Continence Service is offered to all residents (any age including children) in the Sutherland Shire.</p> <p>The service is divided into two areas:</p> <ol style="list-style-type: none"> <u>Catheter Care</u> - includes catheter education, catheter changes, trial of voids and checking of residuals with a bladder scanner. <u>Continence</u> - includes assessment and management of a client that has continence issues, education in management and/or the most appropriate products. <p>NOTE: There is the availability of clinics and home visits.</p>	
WHO TO REFER	<ol style="list-style-type: none"> A resident of the Sutherland Shire with a continence or catheter problem. Also any child with constipation, soiling, daytime and night time wetting. Any child or adult with a disability (without Continence NDIS Funding). 	
HOW TO REFER	<p>Persons under 65 years and those aged over 65 years following recent treatment and or those new referral's requiring ACUTE treatment</p> <ol style="list-style-type: none"> Electronic Medical Record (eMR) referral (TSH) or Fax an Access and Referral Intake Form to (02) 9540 7869 or scan and email to SESLHD-SouthCareIntake@health.nsw.gov.au By phone (02) 9540 7956 <p>Persons 65 years and over and those requiring chronic care management Online at My Aged Care www.myagedcare.gov.au or phone 1800 200 422 also can be accessed through my useful link tab on intranet site</p> <p>Clients, relatives or carers can refer themselves to the Continence Service (via MAC if aged 65 and over) or referrals can be made by medical officer, nursing staff and or allied health staff, RACF. RACF do not have to refer via MAC.</p>	
REFERRAL CRITERIA	<p>Residents of the Sutherland Shire (or residing with) who have a continence or catheter problem.</p> <p>Exclusions;</p> <ol style="list-style-type: none"> <i>Clients receiving NDIS Funding for Continence</i> <i>Clients receiving level 4 home care packages (Continence should be accessed through package provider)</i> <i>DVA Gold Card clients</i> 	
IS THERE A WAITING LIST	Yes	
WAITING LIST DETAILS	<p>CATHETER referrals are contacted within 48 hours of a referral being received.</p> <p>OTHER referrals are categorised and seen on priority waiting list.</p> <p>There is always a waiting list which can be up to 3 months.</p>	
HOURS/DAYS OF OPERATION	8.00am – 4:30pm	Monday to Friday
APPROXIMATE COST	Nil	