

NAME OF SERVICE	Social Work and Welfare Officer	
ADDRESS	126 Kareena Road	
CITY	MIRANDA	
STATE	NSW	
POSTCODE	2228	
TELEPHONE	(02) 9540 7956	
FAX	(02) 9540 7869	
DESCRIPTION OF SERVICE	<p>Southcare Social Workers assist people and/or their carers who have complex health and psychosocial issues and/or ageing related illnesses that impact on their ability to live independently in the community. Social Workers work within a strengths-based and reablement model. Social work provides consultation, comprehensive assessment and link people to community supports as needed. Social work can also assist and advise with issues such as: guardianship and financial management, suspected abuse of older persons, dementia/cognition and capacity concerns, and hoarding and squalor. Consultation to other professionals within Southcare, TSH and the general community is also provided. The Welfare Officer assists with facilitating the provision of formal services or residential aged care placement/respite through referral, advocacy and case management, if there is not a suitable family/carer/friend to assist.</p>	
WHO TO REFER	A resident of the Sutherland Shire who is needing and eligible for social work services as outlined above.	
HOW TO REFER	<ol style="list-style-type: none"> 1. Electronic Medical Record (eMR) referral (TSH) or 2. Fax an Access and Referral Intake Form to (02) 9540 7869 or Scan and email to SESLHD-SouthCareIntake@health.nsw.gov.au 3. By phone (02) 9540 7956 	
REFERRAL CRITERIA	<p>Residents and/or carers of the Sutherland Shire, (aged over 65 years or over 50 years for Aboriginal and Torres Strait Islander population) who have complex health and psychosocial issues that impact on their ability to live independently in the community. Consideration will be given to younger clients with ageing related illnesses. Complex psychosocial issues may include;</p> <ul style="list-style-type: none"> • Guardianship and financial management • Concerns around abuse • Dementia/cognitive capacity concerns • Carer stress • Hoarding and squalor <p>Exclusion Criteria: People whose primary issue relates to mental health, alcohol and other drugs, or intellectual disability</p>	
IS THERE A WAITING LIST	Yes	
WAITING LIST DETAILS	All referrals are prioritised and allocated according to need.	
HOURS/DAYS OF OPERATION	8.00am – 4:30pm	Monday to Friday
APPROXIMATE COST	Nil	