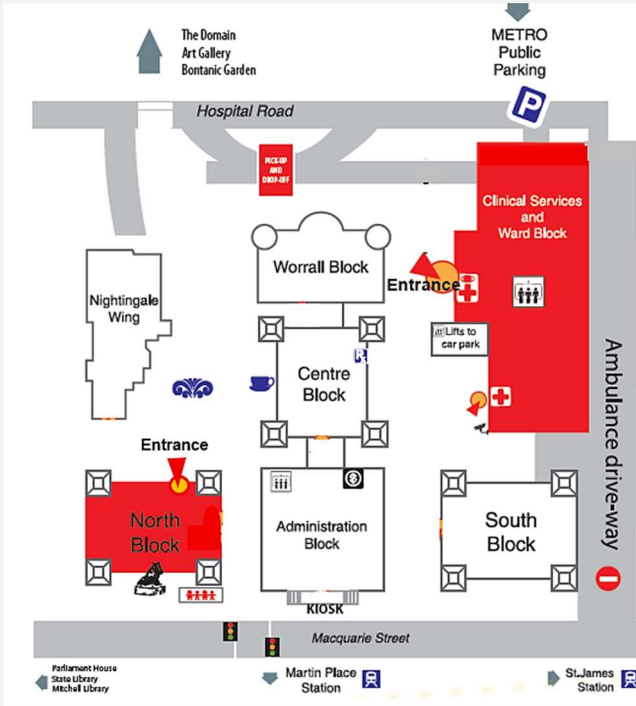


How to find the Eye & General Outpatients Department



- The Outpatient Department is inside the **Clinical Services Building** on the ground floor.
- The Bicentennial Eye Clinic is located in the **North Block**.



BINDIMAPS is a mobile app that helps patients and visitors find their way around the inside and outside of the hospital.

- The app can guide you using audio descriptions and maps
- Scan the QR code to download the app.



Sydney Hospital &
Sydney Eye Hospital



Did you know that you can check in for your appointment on your phone?



1. Simply scan the QR with your phone
2. Follow the prompts and enter your details
3. You're checked in!

Contact details

Eye & General Outpatients Department
Ground Floor, Sydney Hospital and Sydney Eye Hospital

8 Macquarie Street, Sydney NSW 2000
seslhd-sseh-eyeopd@health.nsw.gov.au

Phone 02 9382 7046



Sydney Hospital
& Sydney Eye Hospital
Eye & General Outpatient Department
Patient Information



Before your appointment

- Please prepare a **list of your medications** and bring your **glasses**.
- Please bring your appointment card, **Medicare card and/or DVA card (if you have them)**.
- Please bring a **referral** from your GP/Optomtrist.

When you arrive

- Please arrive **no earlier than 15 minutes before your appointment**.

You can check in using

- The self-service kiosk.
- The mobile phone app.
- At a reception desk.



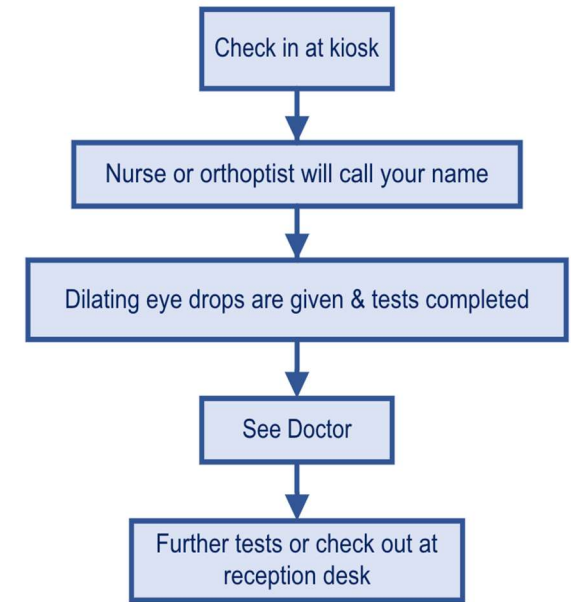
Self-service kiosk at the Outpatients Department



During your appointment

- You will see the nurse or orthoptist as close to your appointment time as possible. Sometimes emergencies may occur and cause delays.
- **Please allow at least 2 hours for your visit.** If you become worried about the waiting time, please speak to staff.
- **We may need to give you eye drops during your appointment.** These eye drops will make your eyes blurry and sensitive to bright lights for several hours. **You will not be able to drive.** Bringing sunglasses with you will be helpful.
- Before you leave you must go to a **reception desk to book your next appointment.** If you need an interpreter, please let the clerk know and they book one for your next visit.
- You may need more than one appointment to have tests completed & see a doctor. These appointments may occur on different days.

Example of a patient journey within the Eye Clinic



Cancelling your appointment

Eye clinic appointments are organised up to 12 months in advance.

We suggest that you **DO NOT cancel** your appointment unless it is unavoidable. **Please contact the clinic at email address below if you need to cancel or re-schedule your appointment.**

seslhd-sseh-eyeopd@health.nsw.gov.au

You will receive a text message reminder 1 week prior to your appointment. If there are any changes, we will contact you by telephone or mail.