Our strategic priorities
SESLHD STRATEGY

South Eastern Sydney Local Health District Journey to Excellence Strategy 2018-2021

Our Purpose:
To enable our community to be healthy and well; and to provide the best possible compassionate care when people need it.

Our vision:
Exceptional care, healthier lives

Safe, person-centred and integrated care

Everyone in our community will have access to safe, compassionate and high quality healthcare. That care should be provided either at home, or as close to home as possible

- Decrease the hospital standardised mortality ratio by **5% each year**
- Increase the number of staff using systems to review data
- Decrease adverse events by **10% each year**
- Improve patient satisfaction of care by **20% each year**
- Reduce emergency department presentations by **5% each year**
- Decrease the percentage of patients admitted to the emergency department by **5% each year**

Workforce wellbeing

We will create an environment where our people will be accountable and can be happy, well and supported to reach their potential

- Increase percentage of staff who recommend SESLHD as a place to work by **10% each year**
- Increase percentage of staff who recommend SESLHD as a care setting by **10% each year**
- Increase the number of staff who have had a performance review by **10% each year**
- Decrease absenteeism by **5% each year**
- Reduce workers compensation claims by **10% each year**

Better value

We will deliver value to our patients and community through maintaining financial sustainability and making investments consistent with our vision

- Increase the number of hours given back to patients and the community e.g. reduce waiting times/reduce number of visits
- Shift care into the community or outpatient settings
- Operate within the budget allocated to the organisation

Community wellbeing and health equity

We will work together with our partners to achieve health, wellbeing and equity for our shared communities
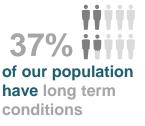
- Increase community reporting of good health by **5%** (proportion of population self-reporting health as "good" or 'better')
- Increase the number of children reaching developmental milestones at 18 months and four years by **5%** .
- Reduce discrepancies in median age of death between geographic areas and priority populations
- Decrease the rate of preventable hospitalisations due to long-term and vaccine-preventable conditions by **5%**

Foster research and innovation

We will focus on translating research and innovation into clinical service models that deliver positive health outcomes

- Increase staff participation in research/innovation education and training
- Increase references to research/innovation outcomes based in SESLHD in the media
- Increase overall research/innovation funding
- Increase the number of translational research projects
- Increase the number of SESLHD submissions to innovation awards
- Increase the number of projects that use SESLHD Big Data

930,000
People live within our District

37%
of our population have long term **conditions**

98,281
ADMISSIONS
TO ADULT **Medical Acute, Surgical & Mental Health** per year

Enablers

| Partnerships that deliver | Responsive Information Management Systems | Data & Analytics | Fit for purpose infrastructure | A culture of continuous improvement |