

SESLHD PROCEDURE COVER SHEET



Health
South Eastern Sydney
Local Health District

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KEY TERMS	Opioid Treatment Program Pharmaceutical Benefit Scheme (PBS)
SUMMARY	Outlines the workflow, roles and responsibilities for the ordering and supply of OTP medicines.

COMPLIANCE WITH THIS DOCUMENT IS MANDATORY

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Opioid Treatment Program (OTP) – Procedure for ordering, supply and reimbursement of OTP medicines

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1. POLICY STATEMENT

NSW Health organisations must have appropriate processes in place to ensure the appropriate, safe, efficient, and cost-effective use of medications in NSW public health facilities.

2. BACKGROUND

Changes to the federal funding of Opioid Treatment Program (OTP) medications were enacted on 1 July 2023, with OTP medications being added to the PBS Section 100 Highly Specialised Drugs Community Access Program. Historically, OTP medications were supplied to OTP services without cost. Within the change was the requirement for OTP Services to purchase OT medications at cost and claim reimbursement of costs via the PBS. In line with other PBS principles, a monthly patient co-payment replaced prior arrangements.

State and territory governments operate individual OTP programs in their respective jurisdictions. The operation of state and territory OTP programs are and will continue to be governed by the respective policies, guidelines, and regulations within each of those jurisdictions.

This procedure outlines the required practice by SESLHD Pharmacy and Drug and Alcohol Services staff when ordering and supplying OTP medications in a SESLHD-run service and how the reimbursement process is undertaken.

This procedure is for opioid dependent patients dosing in NSW Health SESLHD OTP clinics. The Procedure does not apply to clients dosing at community pharmacies.

This procedure supplements, and is to be read in parallel with, the primary policy document for medication handling in NSW Health facilities [NSW Health Policy Directive PD2022_032 - Medication Handling](#).

3. DEFINITIONS

Opioid Treatment Program (OTP)

The national OTP delivers pharmacotherapy and associated services to opioid dependent patients in NSW through the public sector (including Justice Health) and private sector (private clinics, general practitioners, psychiatrists, and community pharmacies).

Opioid treatment program (OTP) medicines include:

- Methadone oral liquid (Aspen Methadone Syrup® and Biodone Forte®)
- Buprenorphine sublingual tablets (Subutex®)
- Buprenorphine with naloxone sublingual films (Suboxone®)
- Long-acting injectable buprenorphine products (Buvidal® and Sublocade®).

Pharmaceutical Benefits Scheme (PBS)

The PBS Schedule lists all the medicines available to be dispensed to patients at a government-subsidised price. The Schedule is part of the wider Pharmaceutical Benefits

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Scheme managed by the Department of Health and Aged Care and administered by Services Australia.

Section 100 - Highly specialised drugs program (HSD)

The Section 100 - Highly Specialised Drugs (HSD) Program provides access to specialised Pharmaceutical Benefits Scheme (PBS) medicines for the treatment of chronic conditions which, because of their clinical use and other special features, have restrictions on where they can be prescribed and supplied. Often these items have separate Public and/or Private (including community) Health system restrictions which are not interchangeable.

HSD Community Access

The HSD Community Access program allows authorised community-based practitioners to prescribe certain medications, including OTP medications without the need to be affiliated with a hospital. Patients can access HSD Community Access medicines through a community pharmacy, a private, or public hospital pharmacy regardless of the setting in which the medicine is prescribed.

Pharmacy Services

SESLHD Pharmacy Services oversees the operations of Pharmacy services and departments across SESLHD. For this document, the following SESLHD services and departments are defined as:

- **Drug and Alcohol Services (DAS) Pharmacy:** Drug and Alcohol Services has a team of pharmacists and pharmacy technicians who provide pharmacy services to The Langton Centre at Surry Hills, St. George Hospital Drug and Alcohol and Sutherland Hospital Drug and Alcohol. In addition, DAS pharmacy supports Kirketon Road Centre with OTP ordering, receipting of stock and processing prescriptions.
- **Sydney and Sydney Eye Hospital (SSEH) Pharmacy:** SSEH Pharmacy Department provides pharmacy services to patients and units of Sydney Hospital, Sydney Eye Hospital and affiliated Population & Community Health (PaCH) services for SESLHD, including Sydney Sexual Health Centre, Drug and Alcohol Services and Kirketon Road Centre.
- **SESLHD Pharmacy Business Support Team:** SESLHD Pharmacy Service that provides support to SESLHD Pharmacy Departments and Services regarding financial, procurement, inventory and clinical services.

4. RESPONSIBILITIES

4.1 Nursing staff will:

- Order OTP medications from Pharmacy Services through the registered nurse/midwife, appropriately authorised person in charge of the patient care area or an authorised prescriber

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- Receive stock directly from a pharmaceutical wholesaler, in accordance with facility procedures. This includes matching stock with invoice, writing stock into controlled drug register, updating stock onto iDose®, storing stock in safe, providing signed invoice to Pharmacy Services
- Ensure that medications are stored in accordance with all legal requirements and that the correct provisions are met in relation to medication security, temperature control, stock rotation, and disposal of expired and unwanted medications
- Stock a range and quantities of medications in each patient care area are appropriate for the needs of the area
- Store medications in a manner that minimises medication error due to misidentification between similar preparations
- Routinely rotate and monitor medication expiry dates under facility procedures,
- Organise the disposal of unwanted, unusable, or expired medications in accordance with relevant local and NSW Health policy and procedures for Schedule 8/accountable medications
- Store medications consistent with the specifications on the manufacturer's pack
- Transcribe and scan OTP prescriptions onto iDose®
- Send OTP prescriptions to community pharmacies as required
- Administer and witness administration of OTP medication per relevant procedures.

4.2 Medical Staff will:

- Be responsible and professionally accountable for their prescribing practice
- Participate in medication management processes in line with policy requirements, including comprehensive documentation and the monitoring of outcomes.

4.3 SESLHD Drug and Alcohol Services (DAS) will:

- SESLHD DAS OTP clinics hold full responsibility for prescribing, administration, and handling of controlled drugs.

4.4 SESLHD Pharmacy Services**4.4.1 SESLHD Pharmacy Business Support team will:**

- Monitor OTP orders from mailbox: SESLHD-Pharmacy-OTP@health.nsw.gov.au
- Send OTP medication orders to distributor/wholesaler
- Monitor and report to PaCH information regarding activity, expenditure and reimbursement for OTP
- Oversee stock handling and adjustment processes per procedure and in line with legislative and financial accounting standards
- Ensure budget supplementation is received from NSW MoH and disbursed to relevant PaCH cost centres.

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4.4.2 The DAS Pharmacy Team will:

- Receipt invoices and stock into iPharmacy
- Distribute methadone through iPharmacy
- Process prescriptions in iPharmacy
- Send stamped/signed receipted invoices to: SESLHD-SSEH-Pharmacy@health.nsw.gov.au
- Provide oversight and governance support for medication handling procedures related to OTP in PaCH

NOTE: The Pharmacy service will at any time hold neither physical inventory nor a register for of OTP medicines.

4.4.3 The DAS Pharmacy Team will:

- Transfer receipted invoices to the SESLHD Finance Department
- Close-off PBS claims monthly on the last business day of each month
- Manage the storage of PBS prescriptions.

5. PROCEDURE

5.1 PURCHASING, REIMBURSEMENT ARRANGEMENTS AND SERVICE COSTS

5.1.1 Purchasing OTP medicines other than methadone

- OTP medicines other than methadone are purchased at cost from pharmaceutical distributor/wholesalers as per usual PBS arrangements for other medicines
- The hospital pharmacy will raise a purchase order within iPharmacy with the wholesaler for direct delivery to the relevant OTP clinic
- The hospital pharmacy will process PBS prescriptions for reimbursement of expenditure.

5.1.2 Purchasing of OTP methadone liquid

- Due to the complexities of claiming methadone doses through the PBS S100 HSD scheme, NSW Health has chosen to internally fund the purchase and supply of methadone to patients. and as such OTP methadone liquid
- OTP methadone liquid will be purchased at cost from pharmaceutical distributor/wholesalers
- The hospital pharmacy will raise a purchase order via iPharmacy for with wholesaler for direct delivery to relevant OTP clinic
- SESLHD PaCH receives budget from the NSW Ministry of Health for the incurred costs from OTP methadone liquid.

5.1.3 Prescription Co-payments

- Patients who receive their OTP dose in a NSW Health Facility will have the co-payment waived and receive their treatment without charge
- OTP prescriptions do not contribute towards the patient's PBS Safety Net threshold

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- SESLHD PaCH receives budget from the NSW Ministry of Health for expenditure incurred for the waiving of co-payments.

5.1.4 OTP Costs for Medicare ineligible patients

- Patients who receive their dose in a NSW Health Facility will receive their treatment at no cost
- NSW Health facilities will purchase and provide supply outside of PBS arrangements.

5.1.5 Reimbursement of the costs of service

- Methadone liquid is paid for by SESLHD and no reimbursement will be claimed. The NSW Ministry of Health provides a budget for this purpose to SESLHD PaCH
- Buprenorphine-containing medicines will be claimed and reimbursed as per other PBS medicines under the Section 100 HSD Program (Community Access). The NSW Ministry of Health will allocate budget to the LHD to cover the co-payment waiver. This co-payment waiver for OTP medicines is separate to the NSW Health Section 100 co-payment waiver program and the OTP medicines should be excluded from the PBS postcode report
- For Medicare ineligible patients (private prescriptions), medicine will be paid for by SESLHD. Budget adjustment is provided via NSW Ministry of Health to SESLHD PaCH.

5.2 ORDERING AND RECEIVING STOCK IN THE OTP CLINIC

5.2.1 Ordering

- Medications are to be ordered from the Pharmacy Service by the registered nurse, appropriately authorised person in charge of the patient care area or by an authorised prescriber
- Orders must:
 - a) Be an (original) written order using the approved order form [Appendix A]
 - b) Signed by the registered nurse, appropriately authorised person in charge of the patient care area or by an authorised prescriber.
 - c) Scanned and emailed to: SESLHD-Pharmacy-OTP@health.nsw.gov.au
 - d) Be submitted by 10am on a Tuesday for a Wednesday/Thursday delivery.
 - e) The original order should be retained by the ordering clinic.
- Urgent/ad hoc orders should be submitted via email to SESLHD-Pharmacy-OTP@health.nsw.gov.au and immediate notification by phone to the Senior Pharmacist (or delegate) for Drug and Alcohol Services
- The SESLHD Pharmacy Business Support Team will order stock for direct delivery to relevant OTP clinic. Any issues encountered during ordering will be communicated to the nurse in charge of the relevant clinic.

5.2.2 Receiving

- OTP medication orders will be delivered direct to OTP clinic by a courier arranged by the pharmaceutical supplier

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- OTP Medicines are Schedule 8 Medicines. Accordingly, the registered nurse/midwife receiving the unopened sealed parcel must sign and date the 'proof of delivery' receipt (either electronically or in hard copy) for the parcel
- The registered nurse who receives the OTP delivery must immediately enter the receipt in the patient care area physical drug register (and where approved, an electronic drug register i.e., iDose®) and store the medication in the Schedule 8 drug storage unit (safe). All stock received should be checked to ensure that tamper-evident seals are intact. A witness must be present to confirm all actions by the registered nurse and sign the relevant entry in the patient care area drug register. Under facility procedures, a registered nurse/midwife or pharmacist may witness the entry of receipt in the patient care area drug register
- The registered nurse who receives the OTP medication on behalf of the patient care area must sign and date the Schedule 8 controlled drugs "order confirmation of receipt" and invoice provided by the pharmaceutical wholesaler. Signing and dating is taken as confirmation that the physical stock received reconciles with medicines listed on confirmation of receipt and invoice
- Any discrepancies between the physical stock received and the confirmation of receipt/invoice, must be immediately communicated by the receiving registered nurse/midwife to the Senior Pharmacist (or delegate) for Drug and Alcohol Services
- Handling of the Confirmation of receipt and invoice:
 - a) The signed original confirmation of receipt and the invoice should be retained by the OTP Clinic
 - b) The signed duplicate confirmation should be returned to pharmaceutical wholesaler
 - c) Where a duplicate does not exist, the confirmation of receipt process advised by the pharmaceutical wholesaler should be followed and either the original or a copy should be retained by the OTP clinic
- The original signed invoice and receipt should be scanned and sent to Pharmacy Services via email to: SESLHD-Pharmacy-OTP@health.nsw.gov.au

5.3 PRESCRIBING AND PRESCRIPTIONS

- Authorised Prescribers must comply with NSW Health OTP program policies, guidelines and regulations when writing prescriptions for OTP medicines. Refer to [NSW Health Guideline GL2018_019 - NSW Clinical Guidelines: Treatment of Opioid Dependence](#) and NSW Health Pharmaceutical Services [NSW Opioid Treatment Program \(OTP\)](#) for detailed information on NSW Opioid Treatment Program including how to write OTP prescriptions.

5.3.1 Prescriptions for buprenorphine sublingual tablets, buprenorphine + naloxone sublingual films and buprenorphine injection

- A PBS Section 100 HSD Program (Community Access) Authority (STREAMLINED) prescription required.

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5.3.2 Prescriptions for methadone liquid

- A Non-PBS prescription by an authorised prescriber for the purposes of supply and administration in the OTP clinic is required.

5.3.3 Computer generated prescriptions.

- Computer generated prescriptions utilising the iDose® prescription writer are endorsed for use in SESLHD. The criteria for a prescriber to handwrite mandatory data elements on the prescription does not apply to prescriptions issued for methadone or buprenorphine for patients enrolled in the NSW OTP, provided the prescription is sent directly to the patient's dosing supply point and is not provided to the patient [Appendix C]
- The authorised prescriber will place signed prescriptions will be placed into the scan holding tray for delivery direct to the dosing point.

5.3.4 Managing emergency non-scheduled and/or emergency doses

- In an emergency or in instances where a doctor is not available and where there is no reasonable clinical alternative, a verbal or telephone order from a medical officer is permitted. Please note that these are the only acceptable emergency orders. Texting is not permitted as a means of emergency phone orders
- The person receiving a verbal or telephone order must be an authorised person to administer the medication in that patient care area. Additionally, the verbal or telephone order is to be verified by a second person with the prescriber prior to administration
- The prescriber must verify with the person(s) receiving the order that the patient does not have an allergy or has not experienced a significant adverse drug reaction before giving the order. Due to the risk of misinterpretation, all verbal or telephone orders must be verified with the prescriber prior to administration. A 'closed loop' communication technique must be used to verify the:
 - a) Patient identity (including the patients name, date of birth and medical record number)
 - b) Medication, form, and strength
 - c) Route for administration
 - d) Dose (with numbers in figures and words (for example, 50mg is stated as 'fifty milligrams, five zero milligrams')
 - e) Patient's allergy and adverse drug reaction status
- All verbal or telephone order and administration must be recorded on a medication NIMC chart within the 'Telephone Orders' section
- All verbal or telephone orders are to be entered into iDose as per clinic procedure including a scanned copy of the medication chart
- The prescriber must confirm within 24 hours all doses administered on a verbal or telephone order by counter-signing the medication chart or sending written confirmation of order via email or facsimile

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- PBS Section 100 HSD prescriptions for buprenorphine sublingual tablets, buprenorphine + naloxone sublingual films and buprenorphine injection are required for PBS reimbursement
- If verbal or telephoned orders are not confirmed by the prescriber in writing, by facsimile or by email within 7 days, the facility is required to report this in writing to the NSW Ministry of Health Pharmaceutical Regulatory Unit so that Ministry officers can monitor compliance.

5.4 PROCESSING PRESCRIPTIONS

5.4.1 Transfer of prescriptions from OTP Clinics to SESLHD Pharmacy Service

- Prescriptions must be sent directly to Drug and Alcohol Pharmacy Service and not provided to the patient.
- OTP staff from KRC, STG and TSH are required to transfer all original PBS prescriptions, weekly by Friday 4pm to:
The Langton Centre Surry Hills
Delivery Address: 591 South Dowling Street, Surry Hills, NSW 2010
Attention: DAS Pharmacy Services
- Pharmacy Services staff will contact DAS nursing staff if a PBS prescription cannot be physically reconciled. The DAS staff at that site are then responsible for finding and forwarding the misplaced prescription once found.

5.4.2 Dispensing requirements

- The NSW Ministry of Health has provided a legislative instrument to exempt a pharmacist, when dispensing an OTP prescription in NSW Health organisation, from the packaging and labelling requirements applying to buprenorphine or methadone, if the substance is being administered to a patient in the organisation [Appendix B].
 - a) For methadone liquid, NSW Health Pharmacists are NOT required to create a dispensing record
 - b) For buprenorphine sublingual tablets, buprenorphine + naloxone sublingual films and buprenorphine injection NSW Health Pharmacists are required to create a dispensing to claim reimbursement via the PBS S100 HSD Program.

5.4.3 Patient signature on prescriptions

- Under normal circumstances, a patient is required to sign the prescription on receipt of their medication. Where a patient (or their agent) is unable to sign for supply, the pharmacist must certify the supply
- For the supply arrangements described in this procedure, a Pharmacist must certify on the prescription the date of supply and document the reason they were unable to obtain the patient's signature and using the prescription certification stamp.

5.4.4 Reconciliation of prescriptions and supply

- Due to the disconnection between time of supply and time of prescription processing in iPharmacy, a manual stock reconciliation is required to be undertaken each month.

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- At the end of each quarter, each OTP clinic will scan a copy of the drug register closing balance of buprenorphine sublingual tablets, buprenorphine + naloxone sublingual films and buprenorphine injections and send to SESLHD-Pharmacy-OTP@health.nsw.gov.au
- Pharmacy Services will reconcile the inventory balance in iPharmacy with stock on hand at each OTP clinic to ensure all prescriptions have been processed and accounted for to ensure PBS reimbursement is received.

5.5 SESLHD PHARMACY SERVICES STOCK ACCOUNTING

5.5.1 Confirmation of usage report

- DAS pharmacists are responsible to review / reconcile the PBS list on iDose® (excluding methadone) fortnightly for each OTP clinic. This review is utilised to capture any unclaimed prescriptions
- A list of missing unclaimed prescriptions is sent to the NUM of the OTP unit at the end of the month.

5.5.2 Receipting of stock

- DAS Pharmacy will receive stock into the iPharmacy system upon the receipt of a signed and dated invoice
- The stock will be receipted into the store corresponding to the OTP Clinic who received the order
- DAS Pharmacy will stamp, sign & date the receipted invoice
- DAS Pharmacy will scan and email the signed and receipted invoice to SSEH pharmacy: SSEH-SSEH-Pharmacy@health.nsw.gov.au with the subject: "OTP approved invoice"
- SSEH Pharmacy will collate and send OTP approved invoices to Finance Department.

5.5.3 Processing of supply

- For methadone liquid, no processing of supply (dispensing) is required.
- For buprenorphine-containing medicines, each supply must be dispensed to register for PBS reimbursement:
 - a) DAS Pharmacy staff will ensure that each prescription is processed under the corresponding OTP clinic "pharmacy" and "store" on iPharmacy. The pharmacist will process the prescription for the purpose of claiming reimbursement for cost of medicine through PBS and/or inventory purposes
 - b) DAS Pharmacy staff will ensure each supply of buprenorphine is paired with a corresponding prescription. Once paired, the prescription will be processed via iPharmacy
 - c) DAS Pharmacy staff will liaise with medical and nursing staff if prescriptions are missing/lost and/or if changes to prescriptions are required.
- DAS Pharmacy staff will file The Langton and KRC repeats in the Pharmacy office at The Langton Centre, Surry Hills. St George and Sutherland repeats will be filed in the Pharmacy office at St. George DAS sites

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- DAS Pharmacy staff are responsible to confirm all dispensed prescriptions are approved by PBS at the end of each claim
- DAS Pharmacy staff will transfer all claimed PBS prescriptions to SSEH pharmacy every three months for archiving.

5.5.4 Stock Management and Reconciliation on iPharmacy

- At the end of each month DAS Pharmacy Services will reconcile stock on hand for all four OTP clinic against inventory balance in iPharmacy. Pharmacy Services will reconcile OTP stock on hand as a stocktake in iPharmacy at the end of each month and adjust stock quantity to reflect stock on hand
- Stock adjustment reports and copies of the end of day register balance for each OTP clinic will be sent to finance by Pharmacy Business Support Manager at the beginning of each month
- Adjustment to stock on hand is an approved process by the Ministry of Health due to the following workflow provisions, see Appendix E and Appendix F:
 - a) That the quantity of stock dispensed and claimed for reimbursement, may be higher than that administered to the patient which may result in discrepancies of balances between stock administered (drug register and physical stock balance) versus stock dispensed (iPharmacy balance)
 - b) The remaining balance of stock if not utilised by patient the prescription was dispensed to, can be returned to available stock for use.

5.5.5 Financial reporting


- OTP dispensing under the PBS S100 scheme will be included in monthly iPharmacy PBS reports provided by Pharmacy Services to SESLHD District Finance. SESLHD District Finance will manage reconciliation of Medicare payments against expenses in accordance within existing PBS S100 financial management processes
- As co-payments will not be collected from the patient, budget allocation will be provided to cover co-payments as part of the Ministry of Health OTP budget supplementation. This will be allocated against the PBS S100 drug budget
- OTP dispensing/distribution that is not under the PBS S100 scheme will be charged to site/service drug expenses. Ministry of Health OTP budget supplementation is provided to offset this. Reports of OTP expenses will be provided on request from Pharmacy Services.

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6. DOCUMENTATION

Opioid treatment Program (OTP Medicine order form)



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Opioid Treatment Program (OTP) Medicines Order Form

Product	Quantity Required
Buprenorphine 8mg Naloxone 2mg (Suboxone) 28 sublingual films per box	_____ box/es
Buprenorphine 2mg Naloxone 500microg (Suboxone) 28 sublingual films per box	_____ box/es
Buprenorphine 8mg (Subutex) 7 sublingual tablets per box	_____ box/es
Buprenorphine 2mg (Subutex) 7 sublingual tablets per box	_____ box/es
Buprenorphine 0.4mg (Subutex) 7 sublingual tablets per box	_____ box/es
Buprenorphine (Buvidal weekly) 8mg/0.16mL Injection 1	_____ injection/s
Buprenorphine (Buvidal weekly) 16mg/0.32mL Injection 1	_____ injection/s
Buprenorphine (Buvidal weekly) 24mg/0.48mL Injection 1	_____ injection/s
Buprenorphine (Buvidal weekly) 32mg/0.64mL Injection 1	_____ injection/s
Buprenorphine (Buvidal monthly) 64 mg/0.18 mL Injection 1	_____ injection/s
Buprenorphine (Buvidal monthly) 96mg/0.27mL Injection 1	_____ injection/s
Buprenorphine (Buvidal monthly) 128mg/0.36mL Injection 1	_____ injection/s
Buprenorphine (Buvidal monthly) 160mg/0.45ml Injection 1	_____ injection/s
Buprenorphine (Sublocade) 100 mg/0.5 mL Injection 1	_____ injection/s
Buprenorphine (Sublocade) 300mg/1.5mL Injection 1	_____ injection/s
Methadone hydrochloride (Biodone) 5mg/mL 1L per bottle	_____ L / bottle/s
Methadone hydrochloride (Aspen) 5mg/mL 1L per bottle	_____ L / bottle/s
Methadone hydrochloride (Biodone) 5mg/ml 200ml per bottle	_____ L / bottle/s

Opioid Treatment Program Location: (strikethrough options that do not apply)	The Langton Centre (Surry Hills) St. George Drug and Alcohol Sutherland Drug and Alcohol Kirketon Road Centre
Date of order:	
Delivery of order required by: (strikethrough option that does not apply)	URGENT (next business day) REGULAR (within 2 business days)
Authorisation to order: (strikethrough options that do not apply)	Registered nurse Authorised person in charge of the patient care area Authorised prescriber
Name:	
Signature:	
Stafflink number:	
Email order form to: SESLHD-Pharmacy-OTP@health.nsw.gov.au by Monday COB	

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- Monitor reports via IMS (Incident Management System)
- Monthly reconciliation audit process [Appendix F]

7 REFERENCES

- [NSW Health Pharmaceutical Services Unit NSW Opioid Treatment Program \(OTP\)](#)
- [NSW Health Guideline GL2018 019 - NSW Clinical Guidelines: Treatment of Opioid Dependence](#)
- [Pharmaceutical Benefits Scheme \(PBS\) Information for PBS Prescribers](#)
- [Pharmaceutical Benefits Scheme \(PBS\) Information for Pharmacists](#)
- [National guidelines for medication-assisted treatment of opioid dependence](#)
- [NSW Health Supply of Prescription Medicines](#)

7.1 OTP Clinic Sites**The Langton Centre**

Delivery Address: 591 South Dowling Street, Surry Hills, NSW 2010

Invoicing Cost Centre: SES Operations Pharmacy SSEH 154098

Distribution/Dispensing Cost Centre: OTP - The Langton Centre 154152

CH2 Account Details: 5475066

Symbion Account Details: 9260854

Indivior Account details (ordered via HCL): sold to 825375 / shipped to 803499

St. George Drug and Alcohol Centre

Delivery Address: 2 South Street, Kogarah, 2217

Invoicing Cost Centre: SES Operations Pharmacy SSEH 154098

Distribution/Dispensing Cost Centre: OTP – St George 180957

CH2 Account Details: 5475067

Symbion Account Details: 9209514

Indivior Account details (ordered via HCL): sold to 825375 / shipped to 803479

Sutherland Drug and Alcohol Centre

Delivery Address: Caringbah Community Health, Drug and Alcohol entrance, The Kingsway, Caringbah NSW 2229

Invoicing Cost Centre: SES Operations Pharmacy SSEH 154098

Distribution/Dispensing Cost Centre: OTP – Sutherland 163183

CH2 Account Details: 5475068

Symbion Account Details: 9404678

Indivior Account details (ordered via HCL): sold to 825375 / shipped to 826272

Kirketon Road Centre

Delivery Address: 100 Darlinghurst Road, Darlinghurst, NSW 2010

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Invoicing Cost Centre: SES Operations Pharmacy SSEH 154098
 Distribution/Dispensing Cost Centre: Kirketon Road Centre 182017

CH2 Account Details: 5475069
 Symbion Account Details: 9448446
 Indivior Account details (ordered via HCL): sold to 825375 / shipped to 825764

7.2 Pharmaceutical distributor/wholesaler

OTP Medicine	Preferred Supplier
Methadone 5mg/mL (Biodone Forte) 1L	CH2
Methadone 5mg/mL (Aspen) 1L	CH2
Buprenorphine (Subutex) Tablets 7	CH2
Buprenorphine + naloxone (Suboxone) Sublingual Films 28	CH2
Buprenorphine long acting injectable (Buvidal)	Symbion
Buprenorphine long acting injectable (Sublocade)	Indivior

8. VERSION AND APPROVAL HISTORY

Date	Version	Version and approval notes
11 June 2025	1.0	New document to meet the requirements of the PBS Section 100 Highly Specialised Drugs Community Access Program. Authored by J. Henry. Reviewed and Co-authored by A. Murray and S. Binns. Approved by OTP Clinical Stream and SESLHD Drug and Therapeutics Committee and SESLHD Patient Safety and Quality Committee.

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SESLHDPR/782**8. APPENDICES**

The following appendices are available [here](#):

- Appendix A - SESLHD OTP Medicine order form
- Appendix B - Exemption from Labelling Requirements.pdf
- Appendix C - Criteria for Issuing Computer Generated Prescriptions.pdf
- Appendix D - OTP Administration prescription.pdf
- Appendix E - OTP medicines dispensing workflow and stock-management.pdf
- Appendix F - SESLHD - Pharmacy OTP Stock and Accounting Notes (26th June 2024)