



*Aunty Mary Page, local Aboriginal elder*

## Why am I being asked so many questions?

When you first come to our Hospital, we will ask you a lot of questions about yourself including whether you identify as Aboriginal or Torres Strait Islander or both. These questions help us to care for you and offer you services like our Aboriginal Hospital Liaison Officer service.

## How do I contact the Aboriginal Hospital Liaison Officer?

You can ask your nurse or Doctor to call or page the Aboriginal Hospital Liaison Officer or call them yourself on (02) 9382 2332. Or you can call your hospital switchboard and ask them to page the Aboriginal Hospital Liaison Officer on 44410.

Prince of Wales Hospital switchboard:  
(02) 9382 2222

Sydney and Sydney Eye Hospital switchboard:  
(02) 9382 7111

## Barmbli Place at Prince of Wales Hospital

Barmbli Place is a room where Aboriginal and Torres Strait Islander people can come for a cuppa, yarn or just sit while a family member is in hospital.

Barmbli Place is at the High St entrance of Prince of Wales Hospital. It is open from 8am to 8pm, seven days a week. If you need help to find us please ask the person at the High St Information Desk.



*Aunty Joyce Timbery and Aunty Evelyn Harriett, local Aboriginal elders with our Occupational Therapist*



Aboriginal Hospital Liaison Service  
(Social Work Department)  
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Aboriginal Hospital Liaison Officer  
Supporting Aboriginal patients and their families



Prince of Wales Hospital

Sydney and Sydney Eye Hospital



*Aunty Heather Cook, local Aboriginal elder*

## **Our Traditional Custodians**

We acknowledge the Traditional Custodians of the land. We acknowledge and pay our respect to the Bidjigal people and the Gadigal people. Both belong to the Eora nation.

## **Welcome to our Hospital**

We welcome all Aboriginal and Torres Strait Islander peoples and their families, carers and friends to our Hospital.

Coming to Hospital can be a difficult time, we have an Aboriginal Hospital Liaison Officer (AHLO) to help you with your stay. They can have a yarn and provide you and your family with emotional, social, cultural and practical support.

## **What can the Aboriginal Hospital Liaison Officer help me with?**

### **Financial support:**

- Centrelink payments,
- IPTAAS (Isolated Patient Transport and Accommodation Assistance Scheme)

### **Accommodation:**

- For country patients and carers
- Housing NSW
- Residential Aged Care

### **Help at home:**

- My Aged Care
- NDIS (National Disability Insurance Scheme)
- Culturally appropriate services

### **As well as offering support to help you with feelings regarding:**

- Separation
- Sorry business, grief or loss issues
- Uncertainty or loneliness about being in unfamiliar surroundings
- Anxiety about your illness.

## **Your Aboriginal Liaison officer can provided information on:**

- Patients' rights and responsibilities
- Legal Services
- Child protection services

## **What do I need to bring with me to Hospital?**

- Any medications you are taking
- Medicare card
- Pension card or concession card
- Small amount of cash
- Key card or bank books
- Clothing: night wear, dressing gown and non-slip slippers or shoes
- Toiletries
- Contact lenses or glasses
- Dentures
- IPTAAS forms – only if you are coming from the country – make sure the referring doctor has filled in the appropriate section.