

Questions you may have when visiting the Emergency Department



Why haven't I seen a doctor?

- The doctor will see the most urgent cases first
- While you are waiting, a nurse will check on you to see if your medical condition has changed
- If you have a new concern at any time, please tell the nurse
- If you cannot talk to the nurse, you can use the REACH phone next to the nurse's window
- You will be examined by a doctor when it is your turn

Will I get an interpreter?

Yes. We will call a telephone interpreter for you

How long will I be waiting for?

- The nurse at the front window decides who needs to see the doctor first
- The situation in the Emergency Department can change from one minute to the next
- If a patient comes in needing urgent medical attention, they will see a doctor first
- The waiting times are a guide only

