

HIV Outreach Team
Consumer Advisory Committee Meeting



Health
South Eastern Sydney
Local Health District

Minutes

Thursday 16th April 2020

10am to 11.30am

Teleconference Meeting

(Details as per invitation)

We would like to acknowledge the traditional Aboriginal owners, on whose land we gather today. We would also like to pay our respects to elders past and present.

Action Item	What	Who	When
Amend HOT Service Flyer	Image info box Ethics approval	Dianne Nyoni	Image design needed
Start Royal Commission into Age Care and Safety draft	Send Paul submission template and information	Dianne Nyoni & PC	Completed
Acting Class	Dianne to look into funding options and possible collaboration for consumer programme	Dianne Nyoni	On hold due to COVID-19
Write a list of points learned from AIDS pandemic	Cag long term survivors to share their advice to survive a pandemic	All CAG Reps	End of April
Item 1	Acknowledgement of Country. Acknowledgment of Country was given.		
	Apologies: <ul style="list-style-type: none">▪ PC (Consumer)▪ JR (Consumer)▪ TM (Consumer)		

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	<ul style="list-style-type: none"> ▪ KM (Consumer)
	<p>Present:</p> <ul style="list-style-type: none"> ▪ Barreto, Leo (Program Manager HOT) ▪ Nyoni, Dianne (Consumer Engagement Officer) ▪ RM (Consumer) ▪ WF (Consumer) ▪ DW (Consumer) ▪ CG (Consumer) ▪ CT (Consumer)
	<p>Chair:</p> <ul style="list-style-type: none"> ▪ DN <p>Welcome to Country</p> <ul style="list-style-type: none"> ▪ WF (Consumer)
	<p>Minutes:</p> <ul style="list-style-type: none"> ▪ Dianne Nyoni
Item 2	<p>Approval of Minutes:</p> <p>The committee approved the last minutes of the HOT CAC. First; CT second; RM</p>
	<p>Declaration of Conflict of Interest:</p> <p>No conflict of interest was declared.</p>
Item 3	<ul style="list-style-type: none"> ▪ HOT Program Manager Report – Leo Barreto ▪ Leo asked welfare of CAG team hoped all getting supports ▪ WF mentioned HIV community lived with HIV a long time and we need to reach out to others due to our understanding ▪ Leo speaks to the challenges of dealing with COVID-19 and team changes of working with social distancing ▪ Plan least service disruption as possible, face to face contact has significantly decreased. ▪ Due to social distancing split team into two, rotating weekly between home and office to protect team from COVID-19 ▪ Leo in office full time, Admin working from home full time and DN working from home ▪ Meeting twice a day for check in's with the team to support team and keep aware of technical issues.

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	<ul style="list-style-type: none"> ▪ Clients are being serviced as per usual and a condition for face to face is a screen test three questions, have you travelled, symptoms, come in contact with anyone with COVID-19, screening tool we must ask everyone. If symptomatic no face to face, contact tracing is done and instructions are given thereafter. ▪ Face to face only if essential, social distancing is utilised. ▪ Many clients have decided not to see clinicians due to fear and concern choosing to self-isolate ▪ Staff provide any unintended consequences due to COVID-19 to record and address concerns as a team ▪ Clinic reviews are happening over phone Leo asks how that is happening for us and feedback. ▪ Most outpatients have cancelled a couple did tele-health with DR or specialist. ▪ Issues with face to face on monthly injections and maybe that be done via GP ▪ Leo said all service provisions should be provided and to reach out to Dianne or himself if any have issues ▪ Redeployment is needed at this moment as numbers increase, currently not needed ▪ SESLHD highest COVID-19 numbers clusters from the ship and Bondi yet amazingly no deaths. ▪ Hospitals in SESLHD are ready to face crisis if needed, Leo reports very quiet in SESLHD hospitals at the moment ▪ Health needs to decide what happens here-in with politicians ▪ Share ideas with the team on ideas on how to deal with mental health as it may arise ▪ Leo is looking at alternative to face to face with tele-health options to face to face via phone to address social isolation ▪ Leo mentioned Facetime and Zoom not approved by health ▪ RM says seeing a face cheers a person up no end, WF thank goodness for the technology ▪ PEXIP infinity connect is approved and Leo working out how it works, download and try. ▪ Action for us as a committee to discuss social isolation ideas
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	<ul style="list-style-type: none"> ▪ DW stated grateful consumers being asked and valued in this time of COVID to express new innovative ways of working. ▪ WF clients know we are there for them and we can do this together. Make sure we are aware. ▪ Planning Strategy Day Leo apologised not organising two CAG member's due to management constraints and COVID-19 ▪ Leo gave overview and offered to send a report in future for Planning Strategy Day ▪ Numbers still much same in client numbers and justice health number one referral pathway
Item 4	<p>HIV Supported Accommodation Program Guidelines for tenants Welcome Jo Spangle from ADAHPS</p> <ul style="list-style-type: none"> ▪ JS spoke to the conception and need for developing this document for consumers ▪ Explained her role and that ADAPHS is state based program ▪ Works with partnership management and organising applications between housing and clinicians ▪ Work closely with HOT and POS central ▪ Accommodation is in Sydney ▪ Approached by HOT with concern around the complications and anxiety of what those processes are ▪ Got HOT team to feedback ▪ Advised to get HOT CAG feedback, useful for case managers and clients as an overview ▪ Handed out copy of draft for review, feedback and comment. ▪ CT shared his experience at Stanford and ST George Housing. Felt a great resource she provided, shared positive experience to pathway of Stanford to Housing, recognising goals needed to be worked on and felt it was safe and document gives greater insight and rules for the consumer. ▪ CG said she found the document very good and well written so satisfactory. Shared positive experience and gratitude

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	<ul style="list-style-type: none"> ▪ Suggestion on flow-chart designed specifically focusing on pathway of application for those who are more visual learners ▪ Suggested use OT advice on designing flow chart
Item 5	<p>HOT Consumer Representative report – Dianne Nyoni</p> <ul style="list-style-type: none"> ▪ Welcome JR as new consumer and talked about the loss of our other new Rep who passed away in January. ▪ Position for other consumer to join, cap is 10 reps. ▪ NAPWHA Forum NDWLHIV events update ▪ NAPWHA Dinner Monday 9th Presented on Futures 9 Jennifer Power La Trobe University ▪ Dr Virginia Furner Q&A conversation ▪ PLNSW provided Afternoon High Tea for NDWLHIV ▪ HIV Outreach Team Strategy Day 10th March ▪ Feedback to ideas of COVID-19 as long term survivors of AIDS 80's & 90's DN encouraged CAG member's to email ideas to pass on to the executive team of SESLHD for perusal ▪ Royal commission submission update DN notified submission was submitted March 26th 2020 and read Letter from the RC for Aging and Safety response ▪ Discussed writing personal stories to add to the submission and encouraged all to do so
Item 6	Action Items
Item 7	<p>COVID-19 and Staying Connected</p> <ul style="list-style-type: none"> ▪ We acknowledged the wealth of experience in the room from long term survivors of AIDS ▪ Consumers asked what it was in a nutshell that got them through ▪ Discussion ensued on stories and the power of peer support and influence ▪ Discussed Social Isolation and agreed it is something many PLWHIV have endured for many years and we refer to it as social engineering in the HIV sector as we also have used sero-sorting and other tactics to live ordinary lives as best we can over last 40 years

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	<ul style="list-style-type: none">▪ Spoke to the ability level to access technological resources to stay connected and not all have that ability▪ Suggestions could be a buddy system via phone call check in▪ Writing letters to those stuck in nursing homes▪ Setting a regular call in conference type call people can do while out doing walk in own area to simulate the walking group▪ Share photos of exercising while social distancing
Item 8	Response to Royal Commission <ul style="list-style-type: none">▪ Submitted▪ Option to add stories as extra submissions
Item 9	<ul style="list-style-type: none">▪
Item 10	Other Business: <ul style="list-style-type: none">▪
	Meeting Closed 11:30am Next Meeting: Thursday 11th, June 2020 10:00am - 11:30am Tele-meeting TBA