

Media Alert

Infection risk associated with Ketthip Clinic in Sydney

4 March 2025

The South Eastern Sydney Local Health District Public Health Unit (SESLHD PHU) is advising clients of Ketthip Clinic to get tested for blood borne viruses due to breaches of poisons and skin penetration protocols by an unregistered practitioner.

Director of the SESLHD PHU, Dr Vicky Sheppard, said clients of the clinic who received infusions, injections, or underwent any invasive procedure (such as microdermabrasion or PDO thread lift), should see their GP as soon as possible and have a blood test for hepatitis B, hepatitis C and HIV.

The Health Care Complaints Commission (HCCC) have issued an interim prohibition order preventing health services of any kind at Ketthip Clinic, located at Suite 204/368 Sussex Street in Sydney's CBD.

The SESLHD PHU acted after being recently notified by the HCCC of concerns relating to potential risks to public health arising from unsafe practices at the Ketthip Clinic.

SESLHD PHU inspected Ketthip Clinic on 27 February and found evidence that some procedures being conducted were not in compliance with skin penetration legislation, indicating an increased infection risk between clients.

"If you are considering cosmetic injections or procedures it is vital that the practitioner is a registered health provider," SESLHD PHU Director Dr Vicky Sheppard said.

"Ketthip Clinic is another example of unregistered providers putting clients at risk through non-sterile injections of potentially toxic substances.

"It is easy to check if a practitioner is registered on the [AHPRA website](#). Do not allow unregistered practitioners to inject any substance into your skin."

NSW Health is continuing to work with the HCCC to assess the risk to clients and is communicating directly with clients where possible.

Clients of Ketthip Clinic who have concerns about the care and treatment they have received can contact the HCCC on prohibitionorders@hccc.nsw.gov.au. More information is also available on the [HCCC website](#).

Clients of Ketthip Clinic can also contact their local public health unit directly on 1300 066 055 for more information on the risk of infections at the clinic.

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