

We acknowledge the traditional owners of the land on which we meet: the Gadigal people of the Eora nation in the Eastern Suburbs, the Biddegal people of the Eora nation in St George and the Gweagal people of the Dharawal nation in Sutherland. We pay respect to their elders past and present.

Vision

Every person has access to the resources which supports their personal recovery and wellbeing. The South Eastern Sydney Recovery & Wellbeing College enables this by facilitating co-produced, recovery orientated adult education and learning support.

Values

The South Eastern Sydney Recovery & Wellbeing College values demonstrate our commitment to high ethical standards that drive our priorities, behaviours, judgements and decisions.

- Integrity
- ❖ Respect
- ❖ Hope
- Collaboration
- Self-Determination
- Opportunity
- Inclusion
- Enjoyment

What is the Recovery & Wellbeing College?

Recovery describes a personal journey that people with a lived experience of mental distress or suicidal crisis undertake to rebuild and live a purposeful and meaningful life. The Recovery & Wellbeing College provides education that promotes wellbeing and recovery. We aim for people to become experts in their healing, emotional wellbeing and achieve their goals and aspirations.

All our courses are co-written and co-facilitated by two Recovery and Wellbeing Educators. One is a person with a lived experience of mental distress or suicidal crisis. The other is a health care worker, clinician or professional with suitable training and experience.

Whether you have a lived experience of mental distress, or suicidal crisis, support someone who does or work within the South Eastern Sydney Local Health District, we offer you the opportunity to learn about recovery, wellbeing and inspire people to lead hopeful and meaningful lives. All the courses are friendly and welcoming.

Who can attend the Recovery & Wellbeing College?

The South Eastern Sydney Recovery & Wellbeing College is currently FREE of charge and open to people 16 years of age and over:

- 1. With a lived experience of mental distress, or suicidal crisis and live in the South Eastern Sydney Local Health District (SESLHD) catchment area.
- 2. Their families, carers and support people.
- 3. Staff, students and volunteers of the South Eastern Sydney Local Health District.
- 4. Staff of the Recovery & Wellbeing College partner organisations.
- 5. Students of the University of NSW and Randwick TAFE who meet either criteria 1, 2 or 3 (student ID to be provided onenrolment).

How to enrol?

For new students

Option 1: complete our online enrolment form: https://recoverycollege.knack.com/sies#recovery -college-enrolment-request/

Option 2: complete and return the enrolment form on page 15 of the course guide.

Students who attend the Recovery and Wellbeing College agree to the Student Guidelines and Rights & Responsibilities set out by the College on pages 14.

Please include a signed copy of these forms when submitting your new enrolment to the College.

For current students

Phone or email us with your course preferences. There is no need to complete another enrolment form.

Staff of SESLHD must gain approval from your manager prior to enrolling in any of the courses.

For any queries, please Ph: 9113 2981 Email: sesIhd-RecoveryCollege@health.nsw. gov.au



Stream 1: Understanding Mental Health, Drug & Alcohol Experiences & Treatment Options

FACE-TO-FACE COURSES

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Monday 26 April 10:00am-1:00pm headspace, Bondi Junction

Understanding & Working with Voices: 4 hours (p.10)

Monday 10 May 10:00am-2:00pm Recovery & Wellbeing College, Kogarah

Exploring Depression: 3 hours (p.4)

Thursday 20 May 1:00pm-4:00pm Recovery & Wellbeing College, Kogarah

Exploring the Impact of Trauma: 4.5 hours (p.6)

Friday 21 May 9:00am-1:30pm Recovery & Wellbeing College, Kogarah

Exploring the Experience of Personality Disorders: 3 hours (p.5)

Friday 28 May 10:00am-1:00pm SGSCC, Jannali

An Introduction to Recovery & the Strengths Approach: 1 Full Day (p.3)

Tuesday 1 June 9:00am-4:30pm headspace, Bondi Junction

Understanding the Mental Health Act: 3 hours (p.11)

Friday 4 June 10:00am-1:00pm Recovery & Wellbeing College, Kogarah

Men's Health: 3 hours (p.8)

Wednesday 23 June 10:00am-1:00pm Recovery & Wellbeing College, Kogarah

ONLINE COURSES

Exploring Alcohol, Drug Use & Wellbeing: 1.5 hours x 2 weeks (p.3)

Friday 30 April Friday 7 May 10.00am - 11.30am

Supporting Recovery & Looking after Yourself as a Carer: 2 hours x 2 weeks (p.10)

Monday 17 May Monday 24 May 6:00pm-8:00pm

Stream 2: Rebuilding Your Life – Developing Knowledge and Skills

FACE-TO-FACE COURSES

Getting int	o Exercise: 2	hours (p.22)
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Friday 23 April 1:00pm-3:00pm Keeping the Body in Mind Gym, Kogarah

Making Mindfulness Your Own in English: 2 hours x 5 weeks (p.20)

Tuesday 27 April 9:00am-11:00am Recovery & Wellbeing College, Kogarah Tuesday 4 May
Tuesday 11 May

Tuesday 18 May

Tuesday 25 May

Trauma Informed Yoga for Wellbeing: 1 hour x 6 weeks (p.19)

Wednesday 28 April 12:30pm-1:30pm Recovery & Wellbeing College, Kogarah Wednesday 5 May Wednesday 12 May

Wednesday 19 May Wednesday 26 May Wednesday 2 June

Making Mindfulness Your Own in Greek: 2 hours x 5 weeks (p.21)

Wednesday 5 May 9:30am-11:30am Recovery & Wellbeing College, Kogarah

Wednesday 12 May Wednesday 19 May

Wednesday 26 May

Wednesday 2 June

Introduction to Mindfulness in Mandarin: 2 hours x 5 weeks (p.21)

Thursday 6 May 10:00am-12:00pm Recovery & Wellbeing College, Kogarah

Thursday 13 May Thursday 20 May

Thursday 20 May

Thursday 27 May

Thursday 3 June

Communication – Finding Your Voice: 2 hours x 4 weeks (p.12)

Monday 17 May 10:00am-12:00pm Recovery & Wellbeing College, Kogarah Monday 24 May

Monday 31 May Monday 7 June

Recovery Stories: 2 hours x 4 weeks (p.17)

Tuesday 1 June 10:00am-12:00pm Recovery & Wellbeing College, Kogarah Tuesday 8 June

Tuesday 15 June Tuesday 22 June

Thursday 24 June

Life Beyond Depression: 3 hours (p.15)

Thursday 3 June 1:00pm-4:00pm Recovery & Wellbeing College, Kogarah

Building Social Connections Away from Home: 2 hours x 2 weeks (p.12)

Wednesday 9 June 2:00pm-4:00pm University NSW, Randwick Wednesday 16 June

Spirituality & Wellbeing: 2 hours x 3 weeks (p.17)

Thursday 10 June 10:00am-12:00pm Recovery & Wellbeing College, Kogarah Thursday 17 June



Life Beyond Trauma: 2 hours x 3 weeks (p.16)

Friday 11 June 10:00am-12:00pm Friday 18 June

Recovery & Wellbeing College, Kogarah

Supporting, Autonomy, Self-Management & Growth: 1 Day (p.18)

Friday 18 June 9:00am-4:30pm Research & Education Building, Kogarah

Getting a Good Night's Sleep: 3 hours (p.13)

Monday 21 June 10:00am-1:00pm Recovery & Wellbeing College, Kogarah

Improving Self-Esteem & Challenging Stigma: 4 hours (p.14)

Wednesday 23 June 10:00am-2:00pm Sydney Children's Hospital, Randwick

ONLINE COURSES

Nutrition for Good Health: 1.5 hours x 2 weeks (p.22)

Thursday 22 April 1:00pm-2:30pm

Thursday 29 April

Friday 25 June

Law for Everyday Life: 2 hours x 2 weeks (p.14)

Thursday 17 June Friday 18 June 10:00am-12:00pm

Stream 3: Recovery Supporting Practice & Getting Involved in Mental Health Services

FACE-TO-FACE COURSES

Publi	c Snea	king: 4	hours	(n 24)

Monday 3 May 9:00am-1:00pm Recovery & Wellbeing College, Kogarah

Telling Your Story in a Public Forum: 4 hours (p.25)

Thursday 6 May 10:00am-2:00pm headspace, Bondi Junction

Systemic Advocacy: 4 hours x 2 weeks (p.25)

Friday 7 May 12:30pm-4:30pm SGSCC, Jannali

Friday 14 May

Educating for Recovery: In Practice: 1 day (p.27)

Thursday 13 May 9:00am-4:30pm Research & Education Building, Kogarah

Transformation through Co-Production: 4 hours (p.26)

Tuesday 25 May 10:00am-2:00pm headspace, Bondi Junction

Journeys in Gender, Sex & Sexuality: From Surviving to Thriving: 1 day (p.24)

Wednesday 9 June 9:00am-4:30pm Recovery & Wellbeing College, Kogarah

Introduction to Consumer & Peer Worker Roles: 1 day (p.23)

Thursday 10 June 9:00am-4:30pm Research & Education Building, Kogarah

Explanatory Frameworks for Mental Distress: 4 hours (p.28)

Thursday 24 June 9:30am-1:30pm St George Mental Health Unit, Kogarah

ONLINE COURSES

Cert II in Community Services & Cert IV in Mental Health MHCC Information Session (p.24)

Tuesday 27 April 1:00pm-2:00pm



2021 Term 2 Calendars

April 2021

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
				1	2	3	4
				Last day of Term 1	Public Holiday		Public Holiday
	5 Public Holiday	6	7	8	9	10	11
	12	13	14	15	16	17	18
Week 1	19 Term 2 Commences	20	21	Nutrition for Good Health, 1 of 2, (1pm-2:30pm)	Getting into Exercise, (1pm-3pm	24	25 Public Holiday
Week 2	26 Exploring Bipolar, (10am-1pm)	Making Mindfulness Your Own in English, 1 of 5, (9am-11am) Cert II in Community Services & Cert IV in Peer Work Information Session, (1pm-2pm)	Trauma Informed Yoga for Wellbeing, 1 of 6, (12:30pm-1:30pm)	Nutrition for Good Health, 2 of 2, (1pm-2:30pm)	Exploring Alcohol, Drug Use & Wellbeing, 1 of 2, (10am-11:30am)		

May 2021

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Week 2 (Cont.)						1	2
Week 3	Public Speaking, (9am-1pm)	4 Making Mindfulness Your Own in English, 2 of 5, (9am-11am)	Making Mindfulness Your Own in Greek, 1 of 5, (9:30am-11:30am) Trauma Informed Yoga for Wellbeing, 2 of 6, (12:30pm-1:30pm)	6 Introduction to Mindfulness in Mandarin, 1 of 5, (10am-12pm) Telling Your Story in a Public Forum, (10am-2pm)	7 Exploring Alcohol, Drug Use & Wellbeing, 2 of 2, (10am-11:30am) Systemic Advocacy, 1 of 2, (12:30pm-4:30pm)	8	9
Week 4	Understanding & Working with Voices, (10am-2pm)	Making Mindfulness Your Own in English, 3 of 5, (9am-11am)	Making Mindfulness Your Own in Greek, 2 of 5, (9:30am-11:30am) Trauma Informed Yoga for Wellbeing, 3 of 6, (12:30pm-1:30pm)	Educating for Recovery: In Practice, (9am-4:30pm) Introduction to Mindfulness in Mandarin, 2 of 5, (10am-12pm)	14 Systemic Advocacy, 2 of 2, (12:30pm-4:30pm)	15	16
Week 5	Communication – Finding Your Voice, 1 of 4, (10am-12pm) Supporting Recovery & Looking after Yourself as a Carer, 1 of 2, (6pm-8pm)	Making Mindfulness Your Own in English, 4 of 5 (9am-11am)	Making Mindfulness Your Own in Greek, 3 of 5, (9:30am-11:30am) Trauma Informed Yoga for Wellbeing, 4 of 6, (12:30pm-1:30pm)	Introduction to Mindfulness in Mandarin, 3 of 5, (10am-12pm) Exploring Depression, (1pm-4pm)	Exploring the Impact of Trauma, (9am-1:30pm)	22	23
Week 6	Communication – Finding Your Voice, 2 of 4, (10am-12pm) Supporting Recovery & Looking after Yourself as a Carer, 2 of 2, (6pm-8pm)	Making Mindfulness Your Own in English, 5 of 5, (9am-11am) Transformation through Co-Production, (10am-2pm)	Making Mindfulness Your Own in Greek, 4 of 5, (9:30am-11:30am) Trauma Informed Yoga for Wellbeing, 5 of 6, (12:30pm-1:30pm)	Introduction to Mindfulness in Mandarin, 4 of 5, (10am-12pm)	Exploring the Experience of Personality Disorders, (10am-1pm)	29	30
Week 7	31 Communication – Finding Your Voice, 3 of 4, (10am-12pm)						

June 2021

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
		1 Introduction to	2	3	4	5	6
(Cont.)		Recovery & the Strengths Approach, (9am-4:30pm)	Making Mindfulness Your Own in <u>Greek,</u> 5 of 5, (9:30am-11:30am)	Mindfulness in Mandarin, 5 of 5, (10am-12pm)	Understanding the Mental Health Act, (10am-1pm)		
Week 7 (Cont.)		Recovery Stories, 1 of 4, (10am-12pm)	Trauma Informed Yoga for Wellbeing, 6 of 6, (12:30pm-1:30pm)	Life Beyond Depression, (1pm-4pm)			
	7	8	9	10	11	12	13
k 8	Communication – Finding Your Voice, 4 of 4, (10am-12pm)	Recovery Stories, 2 of 4, (10am-12pm)	Journeys in Gender, Sex & Sexuality: From Surviving to Thriving, (9am-4:30pm)	Introduction to Consumer & Peer Worker Roles, (9am-4:30pm)	Life Beyond Trauma, 1 of 3, (10am-12pm)		
Week 8			Building Social Connections Away from Home, 1 of 2, (2pm-4pm	Spirituality & Wellbeing, 1 of 3, (10am-12pm)			
	14	15	16	17	18	19	20
Week 9	Public	Recovery Stories, 3 of 4, (10am-12pm)	Building Social Connections Away from Home, 2 of 2, (2pm-4pm)	Spirituality & Wellbeing, 2 of 3, (10am-12pm)	Supporting Autonomy, Self-Management & Growth, (9am-4:30pm)		
Wee	Holiday			Law for Everyday Life, 1 of 2, (10am-12pm)	Life Beyond Trauma, 2 of 3, (10am-12pm)		
					Law for Everyday Life, 2 of 2, (10am-12pm)		
	21	22	23	24	25	26	27
10	Getting a Good Night's Sleep, (10am-1pm)	Recovery Stories, 4 of 4, (10am-12pm)	Men's Health, (10am-1pm)	Explanatory Frameworks for Mental Distress, (9:30am-1:30pm)	Last day of Term 2		
Week 10			Improving Self-Esteem & Challenging Stigma, (10am-2pm)	Spirituality & Wellbeing, 3 of 3, (10am-12pm)	Life Beyond Trauma, 3 of 3, (10am-12pm)		
	28	29	30				
Cours	se area location	s key	St George	Online Courses	Sutherla	and Eas	tern Suburbs



Do you need an interpreter?

If you wish to contact us by telephone call the Translating and Interpreting Service (TIS) on 131 450. Tell the operator what language you speak, and then ask the interpreter to set up a telephone conversation between you, an interpreter and the health service contact listed below.

Arabic

هل انت بحاجة الى مترجم؟

إن حس برعب بالإيصال بن هابعيا, إيصل بخدمة الترجمة الهاتفية على الرقم 450 131. إبلغ الموظف باللغة التي تتكلمها. ثم اطلب من المترجم إعداد مكالمة هاتفية تجمع بينك وبين المترجم ومقدم الرعاية الصحية المدرج أدناه

您需要一位口译员吗? Simplified Chinese

如果您想打电话联系我们,可以致电131450 笔译和口译服务处 (Translating and Interpreting Service, TIS)。 告知接线员您所说的语言,然后请口译员建立一个在您、口译员和下列医疗服务处之间的对话。

您需要一位傳譯員嗎? Traditional Chinese

如果您想打電話聯絡我們,可以致電131450筆譯和傳譯服務處 (Translating and Interpreting Service, TIS)。 告知接線員您所說的語言,然後請傳譯員建立一個在您、傳譯員和下列醫療服務處之間的對話。

Χρειάζεστε διερμηνέα; Greek

Αν θέλετε να επικοινωνήσετε μαζί μας τηλεφωνικά, καλέστε την Υπηρεσία Διερμηνέων και Μεταφραστών (TIS) στο 131 450. Να πείτε στον τηλεφωνητή ποια γλώσσα μιλάτε και στη συνέχεια ζητήστε από τον διερμηνέα να δημιουργήσει μια τηλεφωνική συνομιλία ανάμεσα σε εσάς, τον διερμηνέα και τις υγειονομικές υπηρεσίες που αναφέρονται παρακάτω.

Ви треба преведувач? Macedonian

Ако сакате да ни се обратите преку телефон јавете се во Преведувачката служба (Translating and Interpreting Service (TIS) на 131 450. Кажете и/му на телефонистот на кој јазик зборувате, а потоа побарајте од преведувачот да се воспостави телефонски разговор меѓу вас, преведувачот и лицето од здравствената служба наведена подолу.

Вам нужен переводчик? Russian

Если вы хотите связаться с нами по телефону, позвоните в Службу Письменных и Устных Переводов (TIS) по телефону 131 450. Скажите оператору на каком языке вы говорите, а затем попросите переводчика организовать телефонный разговор между вами, переводчиком и представителем службы здравоохранения из перечисленного ниже списка.

के तपाईलाई दोभासे अनुवादक चाहनिछ ? Nepali

यदी हामीलाई टेलीफोनबाट सम्पर्क गर्न चाहानुहन्छ भने ट्रान्सलेटगि एंड इन्टरपरेटगि सर्भसि (टआिइ एस) को १३१ ४५० मा फोन गरनहोस . ओपेरटर लाई तपाइँ कन भाषा बोलनहन्छ भननहोस, अनि दोभासे तपाई र तल उललेखित सवस्थ सेवा बीच सम्पर्क मलाउन लगाउनुस.

¿Necesita un intérprete? Spanish

Si usted necesita usar un intérprete para comunicarse con su servicio de salud, por favor, utilice el Servicio de Traducción e Intérprete (TIS). Por favor llame al 131 450 y decirle al operador el idioma que usted habla y el nombre y número de teléfono del servicio que desea contactar. Este es un país libre, 24 horas al día, 7 días a la semana el servicio.



Our Locations





Venue maps will be sent with your confirmation of enrolment email. The following list of venues may change and additional venues may be added. Please refer to the timetable published each term for information on venues.

We deliver the courses at a variety of locations across South Eastern Sydney district including:

Recovery & Wellbeing College & Keeping the Body in Mind Gym Wheelchair accessible 20/24 Belgrave Street, Kogarah 2217 (Entrance via Kensington Street)

City East College Wheelchair accessible 98 Bondi Road, Bondi Junction 2022

Community Health Caringbah Wheelchair accessible 430 Kingsway, Caringbah 2229

headspace, Bondi Junction Wheelchair accessible 20 Bronte Road, Bondi Junction 2022

headspace, Miranda Wheelchair accessible 5/522 Kingsway, Miranda 2228

Prince of Wales, Euroa Building Wheelchair accessible Centre for Healthy Brain Ageing, Prince of Wales Hospital, Barker St, Randwick 2031

Sydney Children's Hospital Conference Room High St, Randwick 2031

St George Research & Education Centre 4-10 South St, Kogarah 2217

The Langton Centre Wheelchair accessible 591-623 South Dowling Street, Surry Hills 2010

The Maroubra Centre Wheelchair accessible 130 Garden Street, Maroubra 2035

St George & Sutherland Community College, Jannali Campus Wheelchair accessible 127-129 Sutherland Road, Jannali 2226

Frequently Asked Questions

What happens after I complete the enrolment form?

A team member will contact you and arrange a time to meet for an orientation and discuss your individual learning needs. Prior to commencing any courses, we will work through a Student Learning Plan with you which will build on your strengths to identify a set of learning goals for recovery.

Do I need to be referred by the mental health team?

No. You do not need to be referred. As a student you simply complete the enrolment form and a staff member will talk to you about what courses you want to attend.

How many other students will be at the courses?

The class sizes are kept small so you can have the best environment for learning. The sizes will vary depending on the nature of the course, with the average around 8-15 students.

Who will teach the courses?

All our courses are co-written and co-facilitated by two Recovery & Wellbeing Educators. One is a person with a lived experience of mental health and/or drug and alcohol concerns. The other a health care worker, clinician or professional with suitable training and experience.

What do courses cost?

All courses are currently free of charge as long as you meet the eligibility criteria on page 1.

Do you supply food and refreshments?

Where possible, we provide tea, coffee and biscuits. Please bring along your own lunch and other snacks.

Can I bring a support person?

You are welcome to bring a support person to the course. This person also needs to complete the enrolment form and participate as a student in the same course.

What if I wish to provide compliments, feedback or make a complaint?

If you have any suggestions for new courses or any other ways we can improve please contact the Recovery & Wellbeing on Ph. 9113 2981 or email: seslhd-recoverycollege@health.nsw.gov.au.

If you have any concerns or compliments we also encourage you to talk to a Recovery & Wellbeing team member by phoning 9113 2981. You can also discuss these issues with the Manager so they can work with you to find a solution.

If you don't feel comfortable discussing your concerns with the Recovery & Wellbeing team members or Manager, you can contact the Complaints Officer. The Complaints Officer is independent of the Recovery & Wellbeing College and will look into your specific issues, attempt to provide a resolution and provide you with the result of this process.

Complaints Officer, St George Hospital, Gray Street, Kogarah NSW 2217 Ph. (02) 9113 1111

If you do not get any satisfaction from the above steps or don't wish to contact the Health Service directly you can contact the Health Care Complaints Commission

Health Care Complaints Commission (HCCC) Ph.1800 043 159. For more information visit www.hccc.nsw.gov.au

What happens if I can't attend the course?

We understand that there may be genuine reasons why on occasion people find it difficult to attend a course. The team is available to talk to you about any barriers to attending you might have and can suggest strategies to support you. We expect you to contact the College if you are unable to attend.

How to access your online Telehealth groups

Why Telehealth & what does this mean?

Telehealth is video conferencing software. We will be offering this virtual online learning method instead of students coming into the Recovery & Wellbeing College due to COVID-19 recommendations and social distancing restrictions. This means you can attend our groups from the comfort of your own home, in a private quiet space in your workplace or another suitable location.

Accessing your Group

You can choose to access your group in one of the following ways:

- 1. Video & Sound
- a. Desktop PC or Laptop
- b. Smartphone or iPad
- 2. Sound Only
- a. Any standard landline telephone or non-smart ph.

For Desktop PC, Laptop, Smartphone or iPad you will need:

- A good internet connection (at least 0.4Mbps for download and upload. You can test your internet connection speed via: www.speedtest.net If you do not have unlimited data please ensure you have adequate data to complete the group (approximately 520MB). If you are unsure how much data you have please check directly with your service provider.
- Google Chrome Browser installed on your computer. If you do not have Google Chrome installed you can download via: https://www.google.com/chrome/
- 3. Ideally, your device will have a camera, a microphone and speakers also.

We recommend you test logging into your group prior to the day to ensure any technology issues are resolved beforehand. Don't forget if you do not have a compatible device with the program or are having difficulties you can always phone into your group following the 'By Phone' instructions listed on the last page.

Do I need anything on the day?

Some courses will have printed course materials or videos to watch prior to the day. If your group does require any resources we will send them to you via email approximately 2-3 days prior to your group commencing. Other than that there is nothing else that you need on the day except maybe a notepad and pen to take notes if you wish.

Accessing your group via Desktop Computer OR Laptop

Cut and paste this link into Google Chrome:

https://conference.meet.health.nsw.gov.au/we-bapp/#/?conference=INSERT VMR NUMBER HERE*

*For example, if you are attending the Coping with Big Feelings Group B, look at the 'Virtual Meeting Room' (or VMR) number ie: 4604526 and enter that onto the END of the link address. We will send you your specific VMR numbers for the courses you have chosen to attend with this email.

You will be asked to enter your name if you haven't used Pexip before, this is so the course educator can identify you and once you have entered your name the landing page should look like this:



*Please note, your name will be displayed on screen for the other participants to see, if you don't want them to see your full name then enter your first name only.

Click the 'Join' button and you will be directed to your group's virtual meeting room.

Once you are in your 'virtual meeting room' it will look similar to this;



You are waiting for your 'host' (the course educator) to accept you into the virtual classroom – be patient! sometimes we have technical issues and are a few minutes late.

Accessing your group via smartphone, iPad or tablet

You will need:

1. The 'PEXIP Infinity Connect' App installed on your device. You can download the app via the 'Google Play' or the 'App Store' The version labelled Pexip Infinity Connect with the icon is the latest version and the one you should download.

This is how the App will look;

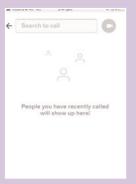


Once downloaded open the App and you will be asked to enter in your name, this is so the educator can see who is waiting to enter the virtual meeting room - then press 'ok'.

*Please note, your name will be displayed on screen for the other participants to see, if you don't want them to see your full name then enter your first name only.



You will then need to enter the meeting address in the 'search to call' box, then type in the meeting address;



*INSERT VMR NUMBER HERE@

conference.meet.health.nsw.gov.au

*For example, if you are attending the Coping with Big Feelings Group B, look at the 'Virtual Meeting Room' (or VMR) number that is with that group ie: 4604526 and enter that at the START of the address. We will send you your specific VMR numbers for the courses you have chosen to attend with this email.

Once you have entered the address click on the green video icon and you will be directed to the virtual meeting room. You are waiting for your 'host' (the course educator) to accept you into the virtual classroom - be patient! sometimes we have technical issues and are a few minutes late.

Accessing your group via telephone

Telehealth Groups can be accessed via any Australian standard landline or mobile.

Call #31# 9842 2500 then enter in the specific VMR number for your course when asked, this will put you on hold until an educator accepts you into the session.

Students Rights and Responsibilities

Students have the right to:

- Be treated fairly and with respect by Recovery& Wellbeing College staff and students
- * Be treated in a warm and professional manner
- * Privacy, dignity and confidentiality
- * Quality provision of courses that provide hope, opportunity, personal control and appreciate individual needs and learning styles
- Provide feedback, complaints or compliments through appropriate channels
- Be protected from all forms of harassment and discrimination
- * Know about policies referring to them
- * A safe and clean learning environment
- * Have enquiries dealt with in an efficient manner
- * Information, guidance and advice on courses
- Support for specific learning needs if you tell us about a disability or learning difficulty
- * Have your personal beliefs, religious and cultural practices respected
- Express your views and be involved in developing the college

Students have the responsibility to:

- * Treat other students and staff with respect and fairness
- Behave in an acceptable and appropriate manner towards other students and staff and to respect the property of the College and host community colleges
- Refrain from swearing in classrooms and other learning areas
- Not behave in any way that could offend, embarrass or threaten others
- * Be respectful of personal space and boundaries
- Provide accurate information about themselves and advise of any changes
- Follow normal safety practices (eg: following both written and verbal directions given by Recovery & Wellbeing College or host staff)
- Ask for clarification about anything you are not sure about

Student Guidelines

Students should:

- * Act in a responsible manner and foster mutual respect and understanding between students
- * Respect the rights, beliefs and opinions of others
- Not act in a way that may be considered threatening or disruptive, or likely to cause physical or emotional harm
- * Refrain from the use of alcohol or illegal drugs when using the college

The college considers the following examples to constitute misconduct and subject to disciplinary procedures:

- Prevention or disruption of learning or other activities
- * Violent, indecent, threatening or offensive behaviour or language
- * Use of alcohol or illegal drugs on the premises
- Theft, damage or misuse of college or host organisations property, or the property of staff, students or visitors
- * Action likely to cause injury or impair safety on college or host organisations premises
- * Any act which constitutes a criminal offence
- Sexual, racial or other harassment of any staff member, student or visitor to the college
- * Unwarranted and inappropriate touching

Signed: _		
3		

Date: /

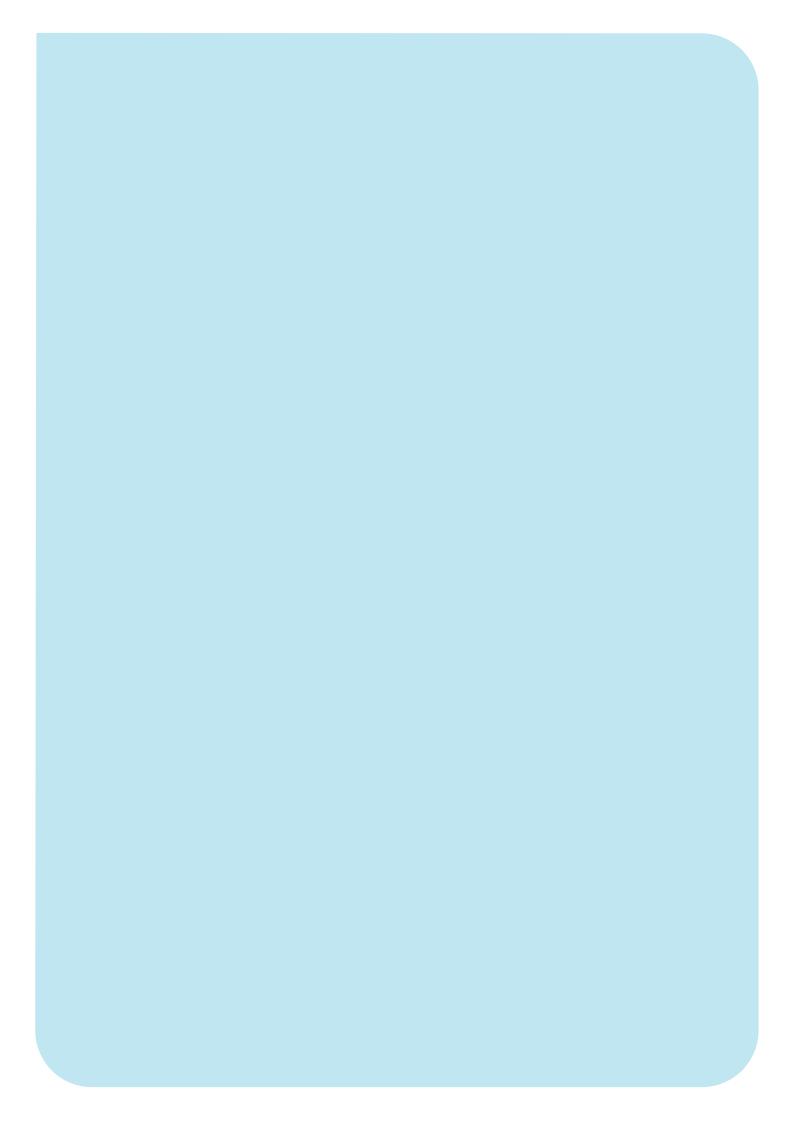
Enrolment form TO BE COMPLETED BY CONSUMER, FAMILY & CARERS





Enrolment Checklist - Please ensure all sections are complete before submitting this form. Should you require assistance, please contact the Recovery & Wellbeing College												
1	Carefully review the Recovery & Wellbeing College timetable		2 to	attend a	course/s you wis and place them in reference		3			nt form and recoverycollege	<u>@health</u>	n.nsw.gov.au
PERS	SONAL INFORMATION											
First N	lame:					Surn	name:					
Addre	ss:											
Subur	b:	Post Coo	le:		Phone:				Mobile	:		
Email:				,				Date of B	irth:			
How v	How would you prefer to be contacted?								College if you			
INFO	RMATION TO HELP US SUPPO	RT YOU										
Prefer Prefer	courses are you interested in attendir ence # 1ence # 2											
	ence # 3uhaneence # 3uhave any specific learning or suppo								1	es please specify		□ No
	nent with the Recovery & Wellbeing Coll					•						
	gency Contact Details e.g. family, frier			ou u piu		ui 0 0ui	<i></i>	o avanabinty	. , o. po _l	parar ocuroco a v	runing r	oc may apply.
Name			. Po	lationsh	ip:				Pho	ne:		
☐ Far	How did you hear about the Recovery & Wellbeing College? (please tick) ☐ Family/Friend ☐ Mental Health Worker ☐ Brochure/Website ☐ Community College ☐ NGO Support Worker ☐ Other (please specify)											
What	is your connection with the Recovery	& Wellbeing	College? T	o be elic	gible to attend vo	ou nee	ed to m	neet one of	the follo	wing criteria (ple	ease tic	:k)
☐ Cur	rent consumer of South Eastern Sydney Lo District Service User – please indicate: Beastern Suburbs St George	cal [Supporte Ser Supporte	r (Family	/Carer/Friend) of C /Carer/Friend) of pe /not current service	urrent s	Service	Personal Per	on experi g in South ent area n Sydney	iencing mental dis n Eastern Sydney (but not a current Mental Health Se	tress or Local Houser of the rvice)	suicidal crisis ealth District the South
QUE	STIONNAIRE											
	demographic questionnaire will as wish not to participate please tic			and fur	ther funding fo	r the I	Recov	very & We	llbeing	College.		
Do yo	u identify as	iginal	☐ Torres	Strait Isl	ander	Do y	ou ha	ve a disabil	ity?	☐ Yes ☐	No	
Count	ry of Birth:	Lang	juage Spoke	en at Ho	me:		Ethnic	city:				
☐ Ful	of the following would best describe I Time Employee Part Time Pemployed, Job Seeking Independently	Employee		Casual			inteer \ ent Age			ted Employment		☐ Student
	you successfully completed any of the chelor or Higher Degree		Qualification ma or Asso			oloma	or Ass	sociate Dipl	oma	☐ Certificate I\	/ 🗆	Certificate III
☐ Ce	rtificate II	l Misc. Edu	cation (pleas	se speci	fy)		□ No	one of the a	bove			
What	is your highest completed school leve	l? (tick one)	☐ Year	r 12	☐ Year 11] Year	10	☐ Yea	ar 9/lower		
Are yo	ou currently Studying?	ПΝ	o If yes, a tick)	are you	studying (please	1	□ Fu	II Time		☐ Part Ti	me	
Gende	er identity □ Man □ Woma	n 🗆 Di	fferent ident	•	se state)	v c	ariatio haract	ou born wit on of sex teristics (this nes called 'int	sis	□ Yes □ N	NO.	□ Prefer not o answer
Do yo	u consider yourself to be: Stra	-	☐ Lesbian Homosexu		□ Bisexua	I	□ Qı	ueer		ferent identity (p		•





Our contact details

P: 9113 2981 E: sesIhd-recoverycollege@health.nsw.gov.au A: 20/24 Belgrave Street, Kogarah NSW 2217

Visit our website: www.seslhd.health.nsw.gov.au/recovery-college Visit our Facebook Page: www.facebook.com/SESLHDRecoveryCollege



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