

Week 25 Management

1. In Australian triage system what is the time specific that the patients need to be seen?

Cat 1

Cat 2

Cat 3

Cat 4

Cat 5

2. Triage is categorizing patient in groups based on what measurement?

3. What are the major issues with triage and triaging patients?

4. List the important points in telephone advice?

5. What are the minimal requirements of a short stay of the emergency department?

6. What are the advantages and disadvantages of clinical guidelines?

7. List the steps of establishing a hospital guideline?

8. What is the definition of clinical governance?

9. List some of the quality improvement systems in the ED?

10. What is the quality cycle?

11. What is the definition of quality indicator?

12. List some of common clinical indicators of in ED?

13. What is the definition of emergency overcrowding?

14. List some of the causes of emergency overcrowding?

15. What are the consequences of ED overcrowding?

16. What is the definition of access block?

17. What are the effects of access block?

18. List some of the causes of access block?

19. Formulate a solution for access block in your emergency?

20. What are time limited ED care targets?

21. What are the steps in managing a complaint?

22. What are some of the causes of under performance of medical staff?

23. List some of the obligations to disclose medical information of patients without their consent?

24. List some of the conflicts between duty of non-disclosure and public duty?

25. List some of the indications of mandatory reporting?