

Prince of Wales Hospital Patient Experience Survey 2024



251

patients completed our survey between
January-June 2024



95%

said they
ALWAYS/MOSTLY
feel cared for



98%

said they **ALWAYS/MOSTLY** feel confident
and safe while receiving treatment and
care



94%

said they were **ALWAYS/MOSTLY** involved
as much as they wanted to be when
making decisions about their care and
treatment



94%

said that clinicians
ALWAYS/MOSTLY listen to their
views and concerns



92%

said its clear that staff **ALWAYS/MOSTLY**
communicate with each other about my care



98%

said that the overall quality of care
and treatment is **GOOD** or **VERY**
GOOD