

The service you receive will be limited to medically necessary care unless you are able to provide one of the following:

- ▶ EFTPOS
- ▶ A Credit Card imprint/details
- ▶ A Bank Cheque to cover the estimated cost of your treatment
- ▶ A personal guarantee from an Australian Citizen whose identity is verifiable
- ▶ An authorised payment plan

Interpreter services

A free, confidential health care interpreter service is available 24 hours, 7 days a week. Ask staff to arrange an interpreter for you.

AUSLAN interpreters are also available.

Interpreter Service

Ph. 13 14 50

Further information

If you have any queries, please contact our Patient Liaison Officers:

Prince of Wales Hospital

Ph. 9382 3952

Sydney / Sydney Eye Hospital

Ph. 9382 7830



Health
South Eastern Sydney
Local Health District

Information for Overseas Visitors



Health
South Eastern Sydney
Local Health District

12/2016

Welcome to our hospital

As an Overseas Visitor, you will be required to pay for your treatment if you do not have one of the following:

- ▶ A valid Medicare Card
- ▶ Entitlements under the Reciprocal Health Care Agreement
- ▶ A written guarantee from an insurance company

As an overseas patient, you will be required to pay prior to your admission (if booked) or as soon as possible after an emergency admission.

General treatment fees

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| Consultation | \$133.00 AUD |
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| Pathology | \$266.00 AUD |
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(A minimum fee of \$133 for each collection and a minimum fee of \$133 to run the test)

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| Radiology | \$133.00 AUD |
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(A minimum fee of \$133 per scan or the greater there of)

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| Accommodation in a General Ward per day | \$2,135.00 AUD |
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| Accommodation in Intensive /Coronary Care Unit per day | \$5,416.00 AUD |
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| A contingency fee per day | \$350.00 AUD |
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Please note: If you are triaged by one of our nurses and then decide not to wait and see a doctor, a minimum consultation fee still applies.

(Prices are correct at time of print but may be subject to change).



Identification

You will be asked to present your Passport and Visa as proof of identification. You will also be asked to provide the hospital with your email address and overseas address.

Additional charges

- ▶ **Surgeon:** There may be a separate invoice from a surgeon if you require surgery as part of your care.
- ▶ **Anaesthetist:** There may be a separate invoice from an anaesthetist if you need an anaesthetic whilst undergoing a procedure.
- ▶ **Prostheses:** There may be a separate invoice if any prostheses are used during surgery.
- ▶ Full payment of accommodation must be paid prior to discharge or an authorised payment plan arranged.
- ▶ Invoices will be sent separately for Doctors and other Health Care Professionals such as Physiotherapists, Nurses, Pathology, Diagnostic tests and any equipment used or provided.

(Exact charges are not known as costs vary case by case).

An Occasion of Service (OOS)

As an Overseas Visitor you will incur a minimum fee of \$133 for *each* occasion of service. For any test that has a higher charge than \$133, you will be charged the greater amount.

Patients with Private Health Insurance or Travel Insurance

Please contact your insurance company as soon as possible to notify them of your attendance to the hospital. Request that your insurance provides a *written guarantee of payment*.

If an excess fee is applicable on your policy, the full amount must be settled in order for the hospital to deal with your insurance.