

Friday 4 August 2017, 10 am

MINUTES

PRESENT:

Ms C Allen, Community member
Ms N Cowlishaw, Community member (telephone)
Ms T Fletcher, Community member
Ms A Jezewski, Community member
Mr P O'Donoghue, Community member
Ms G Parsonage, Community member
Ms M Piggins, Community member
Ms S Rawlinson, Community member
Dr J Wilson, Community member (Co-chair)

RHW In Attendance :

Ms V Madunic, General Manager
Ms H McCarthy, Director of Nursing & Midwifery
Dr J Svensson, Health Education Co-ordinator and Diversity Health Officer
Ms J East Secretariat

2. APOLOGIES:

Ms C Heckendorf, Community member

1. ACKNOWLEDGEMENT OF COUNTRY

I would like to acknowledge the Gadigal people of the Eora Nation who are the traditional custodians of the land on which we are meeting today and pay my respects to their elders both past and present.

3. CONFIRMATION OF AGENDA

4. MINUTES OF PREVIOUS MEETING

The minutes from the previous meeting held 2 June 2017 were approved.

5. MATTERS ARISING FROM THE MINUTES

5.1 Action Items – updated

It was agreed to ask K Dyer, Clinical Nurse Consultant, Maternal Fetal Medicine and High Risk Pregnancy to re-present to the Committee in the new year the excellent presentation on the preparations leading up to admission of a patient with physical and/or intellectual disabilities which encompassed extensive pre-planning prior to admission catering to the needs of the individual. This was given in February 2017 but will be of interest to new members and those unable to attend at the time.

V Madunic advised she will invite Prof Thierry Vancaillie and Dr Jason Chow to the meeting to present on pelvic pain and transvaginal mesh implants for pelvic organ prolapse allowing members to relay information through their networks.

J Wilson congratulated the Hospital on receiving three out of 4 nominations in the recent SESLHD Improvement and Innovation Awards. V Madunic liaising with the SESLHD Media Consultant about possible publicity in the local news.

V Madunic advised of the recent ABC radio broadcast (Wendy Harmer show) from the Hospital foyer to mark the 20 year anniversary of the move from Paddington. Pre-recorded interviews were used as promotion and future stories are being done on adolescent gynaecology and the Malabar Midwifery service.

5.2 Charter review - deferred

5.3 Access audit

T Fletcher noted the example circulated is not the best way to approach an audit. There are Australian Standards that should be followed and it would be advisable to hire an accredited access consultant and will forward a list to V Madunic.

V Madunic noted the current Prince of Wales Hospital (POWH) redevelopment and her intention to have consumers involved in the planning phase and represented on user groups. There will be some impact on RHW re access and flow. RHW priorities for refurbishment are the Newborn Care Centre and Delivery Suite and they are both on the capital plan.

6. STANDING ITEMS

6.1 Youth Health & Diversity update

J Svensson advised :

- Last presentation for the year to Randwick Girls High this month
- South Sydney High School attended the Hospital a few months ago
- Diversity : cross cultural worker employed by SESLHD for three years – position shared across RHW, SCH and Child & Family Health and is 3 days a week
- Secured multicultural health grant for a group model of care for medicare ineligible families – in the development stage

V Madunic explained to the Committee the process for medicare ineligible patients. As a public hospital we are obliged to provide care in an emergency situation and a deposit is requested upfront. If the baby is admitted to the Newborn Care Centre a payment system is organised. If there are problems meeting the payments the Hospital considers waiving and on some occasions the patient defaults. There are approximately 10 – 12 per month.

6.2 Quality & Safety Data

Deferred due to G Green's absence.

6.4 Patient Feedback

Deferred due to G Green's absence.

6.4 Feedback from Hospital Committee representatives

V Madunic noted there was a presentation from Health Infrastructure to the Clinical Council on the POWH redevelopment.

7. GENERAL BUSINESS**7.1 'What Matters to Me' project**

H McCarthy outlined the project which originated in the United Kingdom for aged care and dementia patients :

- Looks at how best to individualise care for patients
- Board next to bed for the patient to write what is important to me
- SESLHD has taken on for some aged care wards and requested facilities to adapt for their own patients
- Fits in nicely with Essentials of Care
- Newborn Care Centre has developed an A4 laminated sheet on the front of cots for parents – has been designed in consultation with families
- Gynaecology Services Division is exploring boards next to the bedside
- Delivery Suite – will be with the notes and comes from the birth plan

7.2 Mumsense

J Svensson outlined the Mumsense programme :

- It is for patients with babies 0 – 4 months
- Patients hear about the programme in the postnatal ward
- Average 20-25 participants per week for the 2 hour programme
- Partners and grandparents welcome – mostly first time mothers
- Only hospital to run this group which Jane started in 1998
- Mothers from the private hospital have been attending which is impacting on the availability for RHW patients – is being monitored
- The room only holds 20-25 people and sometimes there have been up to 55 which is very tight
- Not looking to grow participation

7.3 Information on postnatal care provided

A Jezewski commented that the content on Having a Baby appears too wordy and will liaise with J Svensson on suggestions.

8. BUSINESS WITHOUT NOTICE

- a) Concessional parking : V Madunic noted information is available on the SESLHD website, in the parking station and at the POWH front desk in the Barker Street foyer which services the Campus. Committee suggested putting information in the lifts and at the RHW front desk

NEXT MEETING : 6 October 2017

Meeting closed 11.30 am

The Committee viewed the Key note address from the 2016 Patient Experience Seminar

Signature

Date 6/10/17