

PATIENT INFORMATION GUIDE
TO SET UP TELE-HEALTH USING THE healthdirectVideoCall



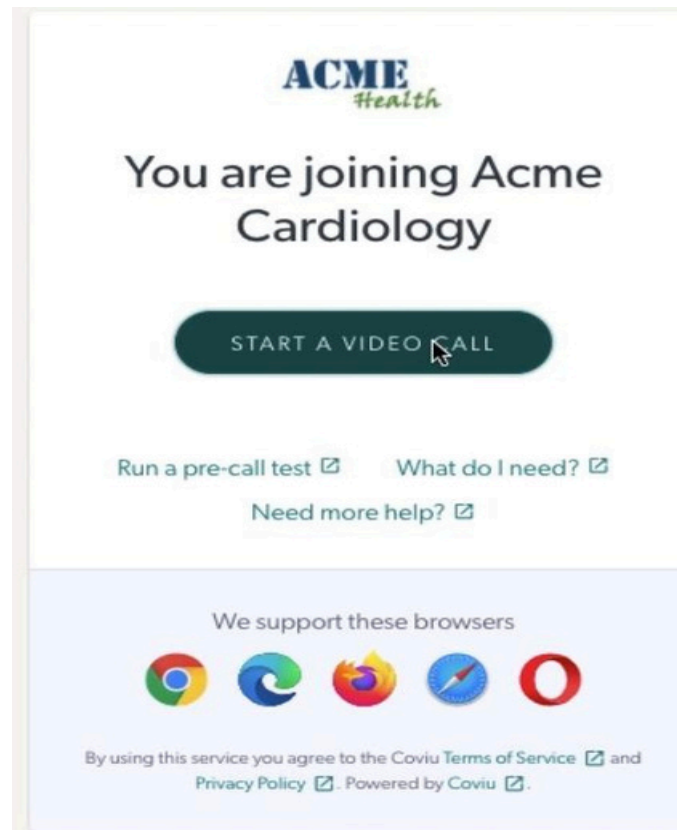
STARTING THE TELEHEALTH ASSESSMENT

(These instructions are also in a short video here; [Patient video - how to start a Video Call](#))

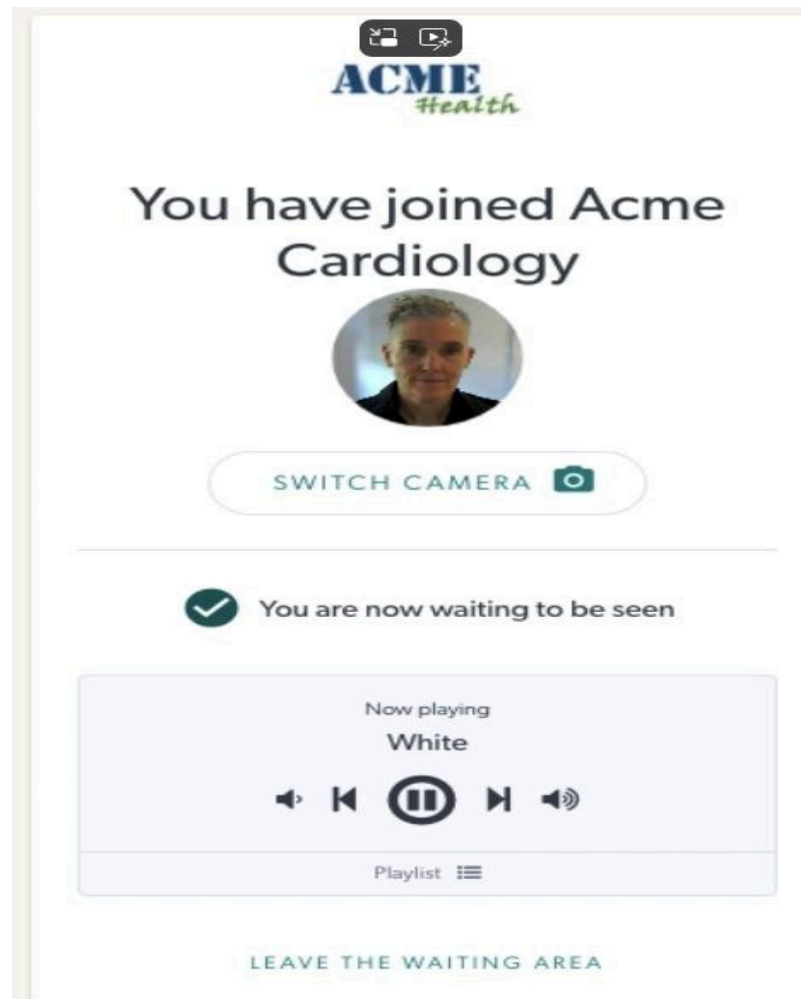
1. Access healthdirectVideoCall: Open the healthdirectVideoCall link either from your laptop or phone.
2. If accessing using your phone please scan this QR code and follow the below instructions



3. If accessing using your laptop by copy the link below into a recent version of Google Chrome or FireFox or Safari;
https://videocall.direct/seslhd_sgghpaed
4. You will be taken to the page below.
5. If prompted by your computer, please 'allow' the use of microphone and camera.
6. Click on 'Start a video call' as per the below picture.



7. Enter your name and phone number as requested.
8. Read the important information on the next page around privacy and what to do in the event of an emergency and click 'continue'.
9. You will be taken to the waiting room as per the below picture.



10. Please keep this window open while you wait so you don't miss any important information. Your clinician will be with you shortly.