**NAME OF SERVICE**  | ComPacks | Sutherland Case Management Services  
**ADDRESS**  | 126 Kareena Road  
**CITY**  | MIRANDA  
**STATE**  | NSW  
**POSTCODE**  | 2228  
**TELEPHONE**  | (02) 9540 8718  
**FAX**  | (02) 9540 7869  
**DESCRIPTION OF SERVICE**  | Provides up to six (6) weeks case management and non-clinical service provision for patients being discharged from hospital.  
**WHO TO REFER**  | Clients being discharged from participating public hospitals in the St George and Sutherland District.  
**HOW TO REFER**  | 1. Electronic Medical Record (eMR) referral (TSH and STG).  
**REFERRAL CRITERIA**  | 1. Can be of any age.  
2. The person requires ComPacks support to facilitate their transfer home from a participating hospital.  
3. It has been clearly identified that the person is at risk of readmission unless a ComPacks is utilised.  
4. Clients are considered eligible if they require two (2) or more non clinical services, (e.g. domestic, transport, personal care).  
5. Clinical staff identify that the person is medically stable and can go home safely.  
6. Public hospital clients have been assessed in hospital before discharge.  
**IS THERE A WAITING LIST**  | No  
**WAITING LIST DETAILS**  | Not applicable  
**HOURS/DAYS OF OPERATION**  | 8.00am – 4:30pm  
**APPROXIMATE COST**  | $10.00 per week