**NAME OF SERVICE**  
Social Work

**ADDRESS**  
126 Kareena Road

**CITY**  
MIRANDA

**STATE**  
NSW

**POSTCODE**  
2228

**TELEPHONE**  
(02) 9540 7956

**FAX**  
(02) 9540 7869

**DESCRIPTION OF SERVICE**  
The Social Work Service provides assessment and intervention for aged clients and younger clients with a severe chronic illness, who are residents of the Sutherland Shire. The Social Workers provide experienced consultation and intervention in relation to the following client and carer issues:

1. Complex issues in dementia care.
2. Suspected cases of abuse of older persons.
4. Counselling and/or further referral about personal issues concerning older or younger people with severe chronic illness and their carers.
5. Complex care planning and advocacy (for example people affected by Squalor and Hoarding issues).
6. Intervention as appropriate for complex residential placement and accommodation needs.

**WHO TO REFER**  
A resident of the Sutherland Shire needing social work services.

**HOW TO REFER**  
1. Electronic Medical Record (eMR) referral (TSH) or
2. Fax an Access and Referral Intake Form to (02) 9540 7869 or Scan and email to SESLHD-SouthCareIntake@health.nsw.gov.au
3. By phone (02) 9540 7956

**REFERRAL CRITERIA**  
A resident of the Sutherland Shire (or residing with) who are aged Clients or younger Clients with severe chronic illness (over 16) who have/require:

1. Complex issues in dementia care.
2. Suspected cases of abuse of older persons.
4. Counselling and/or further referral about personal issues concerning older persons or younger people with chronic illness and their carers.
5. Complex care planning and advocacy (for example people affected by Hoarding and Squalor).
6. Intervention as appropriate for complex residential placement and accommodation needs.

**Exclusion Criteria:**  
People whose primary issue relates to mental health, alcohol and other drugs, or intellectual disability.

(Note: These clients may be eligible for ACAT assessment for Commonwealth funded aged care services, residential or community care or NDIS support).

**IS THERE A WAITING LIST**  
Yes

**WAITING LIST DETAILS**  
All referrals are prioritised and allocated according to need.

**HOURS/DAYS OF OPERATION**  
8.00am – 4:30pm  
Monday to Friday

**APPROXIMATE COST**  
Nil