

# Sydney Hospital & Sydney Eye Hospital

## ➤ Eye Outpatient Department - Important Information

### When will I be seen?

Please arrive **no more than 15 minutes early** and check in at the kiosk machines. The ticket from the kiosk will tell you where to go next. The nurse/orthoptist will see you as close to your appointment time as possible, however emergencies may occur and will be seen first.



### How long will I wait?

**Your visit may take 2-3 hours.** The wait depends on your eye issue, how many tests you need and the number of patients who need urgent review. Clinics are busy but please see staff if you have any concerns while waiting.

### Example of a typical patient journey within the eye clinic



### Eye Drops

To complete your eye check we may use drops to make your pupil larger (dilate). These drops will make your vision blurry for several hours & **you will not be able to drive.**



### Things to remember

Please bring a **list of your medications, relevant test results, your eye drops and glasses.**



### Cancellations and missed appointments

We suggest that you **DO NOT cancel your appointment unless it is unavoidable.** Please email [seslhd-sseh-eyeopd@health.nsw.gov.au](mailto:seslhd-sseh-eyeopd@health.nsw.gov.au) if you need to cancel or re-schedule your appointment.

### Check out

After your visit, you can book your next appointment at the reception desk.