



Health

South Eastern Sydney  
Local Health District



TRIM: T16/

**Meeting:** POWH/SSEH Community Advisory Committee  
**Date:** Monday 9 May 2016

**Chair:** Mr George Constantin (chair)  
**Minutes:** Ms Belinda Rabet (NM Clinical Services)

### 1. Attendance/Apologies

NAME	AREA	status	NAME	AREA	status
David Pearce	A/DO POWH	apology	Sharnelle Magee	consumer	apology
Heather Walker	DON POWH	present	Susan Nicholson	consumer	present
Karen Tuqiri	A/DON SSEH	present	Joanne Matthews	consumer	Not present
Belinda Rabet	NM POWH	present	Erica Van Aalst	Consumer	present
George Constantin	Consumer/Chair	present	Jan Titterton	consumer	present
Andros Eleftheriou	Consumer	present	Nava Turner	Consumer/deputy chair	apology
Tanya Kent	Consumer	present	Jodie West	consumer	present
John Malouf	Consumer	present			

### 2. Minutes

2.1	Confirmation of minutes	Confirmation of March meeting minutes
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### 3. Actions/ Plans arising from previous minutes

Issue	Discussion	Action Required	Who	Due
3.1	Query regarding cord blood collection at RHW	B Rabet has requested information from RHW – to date response has not been received so will continue to follow up	B Rabet	June meeting

3.2	Signage for wheelchairs at Barker St	B Rabet investigated issue and has escalated to group led by Owen Patterson looking at signage at Barker street entrance. Will confirm that this has been addressed by next meeting	To provide feedback at next meeting		
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#### 4. Standing Items

Issue	Discussion	Action Required	Who	Due
4.1 POWH/SSEH update by Hospital Executive –	<p>Heather Walker - POWH:</p> <ul style="list-style-type: none"> <li>• The Winter strategy available</li> <li>- There is potential for an increase in beds with associated recruitment strategies in place based on demand</li> <li>- Outline provided on initiatives relating to efficiencies in ED, discharge planning with particular emphasis on the Aged patient, improved utilisation of HITH and beds within other facilities such as WMH, Wolper Hospital where appropriate.</li> <li>- A 'frailty tool' in use by St George hospital for patients over 75 is under review at POWH</li> <li>• The SESLHD Patient Safety Program has recently been launched. The facility executive attended a master-class as part of the launch held at Sydney hospital.</li> <li>• Budget – Currently under review given expenditure was up on predictions.</li> <li>• The Clinical services plan progressing. – CAC members requested to review final draft which has not yet been provided</li> <li>• International Nurses Day – celebrations planned including Symposium on 10 and 11 May, barbeque for staff and Award presentations on the 12 May.</li> </ul> <p>Karen Tuqiri – SSEH</p> <ul style="list-style-type: none"> <li>• The refurbishment of the hand clinic has completed and was opened on 18 April. Feedback from patients and staff is mainly positive with a less congested waiting room.</li> <li>• A major redevelopment of the outpatients department is scheduled to commence in June 2016.</li> <li>• SSEH are looking at models of care and feedback through patient stories.</li> <li>• The Patient Safety Program has commenced.</li> <li>• A good news story was given on Channel 9 news over the weekend in relation to a patients whose sight was restored after over 40 years without vision – the surgery was undertaken at</li> </ul>	Status to be checked	H Walker	June meeting

4.2	Community Advisory Committee members questions	<p>SSEH. Ms Tuqiri is promoting the story through various forums at SSEH.</p> <p>A Eleftheriou asked about ED and eye surgery amalgamation at SSEH – Ms Tuqiri stated that this is working well and they are looking at available spaces with engineering reviewing the environment. A review of the model of care is underway due to the changes in peak times. This has not resulted in an increase in waiting times.</p> <p>S Nicholson asked if any changes are proposed for the High Street and Entrance Enquiry Desk staffing hours. Ms Walker stated that this is currently under review. Ms Carolyn Coleman (CPIU) is currently reviewing the 'where is it' board.</p> <p>J Titterton asked about the flu injections.</p> <p>Ms Walker stated that mass injection days have been held with good participation rates. A mobile 'flu rounding' is underway for staff who could not attend. Ms Titterton asked if consumer members could have the flu injection arranged. Consumer members who would like the injection will be given the opportunity.</p> <p>J Malouf commented on the entrance at Barker Street – stating there was nothing there and that it was unprofessional having no enquiry desk. H Walker stated that this is under review and recognises the concerns that have been expressed by visitors.</p> <p>J Titterton asked about maps in preadmission packs and was told that they had been updated and were included.</p> <p>E Van Aalst asked about the flu clinics and what time of the day they commenced as literature had shown that timing of the day had impact on the effectiveness.</p> <p>A Eleftheriou opened discussion around healthcare associated infections describing a patient in Melbourne with an infected blister who died as a result of infection – the circumstances were unclear however Ms Walker provided a general outline of infection risks</p> <p>E Van Aalst asked what group of staff were least compliant. Advised that regular auditing occurs, medical staff had lowest rates noted.</p> <p>E Van Aalst commented on duplication of signs in lifts and stated that there could be better use of space</p>	Identify consumers who would like flu injection and arrange times	B Rabet	Prior to next meeting
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		<p>J Malouf asked if hand-wash or hand hygiene products could be placed in lifts commenting that literature shows that lift buttons are highly contaminated. Discussion ensued around the challenges in maintaining this versus products being placed on strategic positions within the facility</p>			
4.3	Community Advisory Members Committee Reports	<p>A Eleftheriou: SSEH Infection control meeting not held.</p> <p>J Malouf:</p> <ul style="list-style-type: none"> <li>Finance meeting –reported that the meeting was at times difficult to follow with no set format or critical analysis of data – suggested that a standard template should be used – advised that the GM is currently reviewing.</li> </ul> <p>J Titterton:</p> <ul style="list-style-type: none"> <li>Access meeting – Terms of reference under review and discussion held around orthopaedic and Ear/Nose/Throat waiting list</li> <li>Attended the Patient Experience Symposium commented that patient surveys on waitlists were presented and the SESLHD was portrayed relatively positively. Strategies for reduction of complaints presented. The new ambulance system was presented as a hospital avoidance strategy.</li> </ul> <p>S Nicholson</p> <ul style="list-style-type: none"> <li>QOCC – presentation on pressure injuries staff survey around use of waterflow and clinical intuition</li> <li>Attended the Patient Experience Symposium commented that the keynote speakers included Lesley Thompson who discussed hand hygiene compliance in a Canadian hospital, and Louisa Hope the patient at the centre of the Sepsis program</li> </ul>	<p>Confirm representation on committees and introduce buddy system</p> <p>B Rabet</p> <p>Prior to next meeting</p>		

## 5. General Business

Issue

Discussion

Action

Who


Due

Required	
5.1	nil

**6. New Business without notice - nil**

**The next meeting will be held on Monday 6<sup>th</sup> June (changed due to the Queens Birthday public holiday) 2016 at POWH EDU A**

**There being no further business the meeting closed at 5.10pm**

Accepted as a true record: GEORGE CONSTANTIN Chair:  Date: 11/7/2016

**Signature Chair**

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