

Friday 7 April 2017, 10 am

MINUTES

PRESENT:

Ms C Heckendorf, Community member
Ms A Jezewski, Community member
Ms H Mantziaris, Community member (Co-chair)
Mr P O'Donoghue, Community member
Ms M Piggins, Community member
Ms S Rawlinson, Community member
Dr J Wilson, Community member (Co-chair)

RHW In Attendance :

Ms A Lainchbury, Clinical Midwifery Consultant, Midwifery Practice Development
Ms V Madunic, General Manager
Dr J Svensson, Health Education Co-ordinator and Diversity Health Officer
Ms J East, Secretariat

POWH In attendance

Ms Beate Zanner, Mental Health peer support worker
Ms Francesca Coniglio, Mental Health worker

2. APOLOGIES:

Ms N Cowlshaw, Community member
Ms T Fletcher, Community member
Ms G Green, Acting Clinical Practice Improvement Manager
Ms G Parsonage, Community member
Ms H McCarthy, Director of Nursing & Midwifery

H Mantziaris opened the meeting as Chair and welcomed Ms Zanner and Ms Coniglio from the Prince of Wales Hospital Mental Health team.

The role of peer support workers in Mental Health was outlined including mental health services in the community. The peer support workers draw on their lived experience of mental health and recovery journey to deliver empathetic relationships and provide one to one support for mental health consumers. The programme has been a great success.

S Rawlinson asked if it was feasible that actively engaged women who use the Royal Hospital for Women could provide similar support to patients particularly in the first few days. V Madunic suggested that the gynaecology / gynaecological oncology ward may be a place to consider.

J Svensson noted in maternity there is a Mumsense group which is a postnatal group and meets weekly. It consists of mothers with babies 0 – 4 months. Within the group they help each other and provide feedback. Also couples are invited back to the antenatal classes to share their experience. Ms Zanner agreed it was important to interact with like-minded people.

V Madunic noted that due to high risk areas including newborn care accessibility would have to be discussed in detail and all requirements covered. V Madunic advised that the Hospital provides a centre of safety which allows patients to be open if they have problems and they are given support and access to information. Any additional support will be explored.

The guest speakers were thanked and left 10.35 am.

The Chair introduced and welcomed two new members of the Committee : Ms Anna Jezewski and Ms Mahli Piggins.

1. ACKNOWLEDGEMENT OF COUNTRY

I would like to acknowledge the Gadigal people of the Eora Nation who are the traditional custodians of the land on which we are meeting today and pay my respects to their elders both past and present.

3. CONFIRMATION OF AGENDA

4. MINUTES OF PREVIOUS MEETING

The minutes from the previous meeting held 3 February 2017 were approved.

5. MATTERS ARISING FROM THE MINUTES

5.1 Action Items – updated

Internal Audit report on consumer engagement – it was agreed to hold a separate meeting with Internal Audit to discuss the content of the report. It was noted the report was for SESLHD not just RHW.

ACTION: J East will contact Internal Audit to organise meeting

Access audit – sample audit noted – hold over for discussion at the next meeting. V Madunic advised due to financial constraints this will be done in-house.

5.2 Patient Surveys

Pending receipt of generic questions – refer to Action Items No 8

6. STANDING ITEMS

6.1 Youth Health & Diversity update Nil to update

6.2 Quality & Safety Data Nil

6.4 Patient Feedback Nil

6.4 Feedback from Hospital Committee representatives

Clinical Council : P O'Donoghue reported the Chief Executive of the RHW Foundation attended the meeting and outlined her fundraising vision. The budget was discussed and it appears Hospital management is doing everything possible to monitor spending. The additional concessional car parking was noted.

Homebirth working party : C Heckendorf noted her attendance at the Homebirth meeting. Strict criteria is being finalised.

SESLHD Community & Consumer Council : J Wilson and S Rawlinson are contributors to the working party for the SESLHD Community & Consumer Council which will sit above the facility committees and involve the wider community. Its role will also be to support the facility committees.

7. GENERAL BUSINESS

7.1 SESLHD Charter

Defer for discussion at next meeting with A Justice.

7.2 Orientation package for consumer representatives

The District package was noted.

7.3 Medical representative

S Rawlinson requested a medical representative attend meetings. V Madunic will issue an Expression of Interest to the senior medical staff but noted that doctors at RHW as well as being manages also have a clinical load.

ACTION: V Madunic will circulate for a senior medical staff representative

7.4 Consumer engagement

S Rawlinson referred to consumer engagement and options to be more active in participating with service providers in the Hospital.

V Madunic noted a change in culture will have to be undertaken but the Macquarie Ward (gynaecology & gynaecological oncology) would be a place to start. Currently a business case on chronic pain is being undertaken and a consumer perspective would be beneficial. The possibility of a consumer visiting the Antenatal Ward and sharing with patients, particularly those who are a distance from home, can be explored. V Madunic will liaise with Social Work to link in with any ideas they are working on.

ACTION: V Madunic liaise with Social Work on options for consumer engagement

7.5 Minutes of Community Advisory Committee

The Chair enquired whether the minutes of the Community Advisory Committee (CAC) are going to the SESLHD Board particularly to Ms Janet McDonald, SESLHD Board member in her role as community representative. J East noted that facility CAC minutes are not on the SESLHD Board agenda but they will be included with the District Community/Consumer Committee when finalised. The minutes are on the SESLHD website but are not up to date.

The Chair asked if Mrs McDonald could be invited to attend one of the meetings. V Madunic said that Mrs McDonald is very interested and often asks about the CAC.

ACTION: J East will relay invitation to the Secretary to the SESLHD Board.

ACTION: J East will work on updating the minutes on the SESLHD website

NEXT MEETING :

A Justice will attend re the SESLHD website Your Voice

A link to the key note address at the last Patient Experience Seminar will be circulated to watch at the next meeting

Signature



Date



Signature



Date

