
Friday 2 June 2017, 10 am

MINUTES

PRESENT:

Ms C Allen, Community member
Ms N Cowlshaw, Community member
Ms A Jezewski, Community member
Ms M Piggins, Community member
Ms S Rawlinson, Community member
Dr J Wilson, Community member (Co-chair)

RHW In Attendance :

Ms G Green, Acting Clinical Practice Improvement Manager
Ms A Lainchbury, Clinical Midwifery Consultant, Midwifery Practice Development
Ms V Madunic, General Manager
Ms H McCarthy, Director of Nursing & Midwifery
Dr J Svensson, Health Education Co-ordinator and Diversity Health Officer
Ms A Kunze, Project Support Officer (secretariat)

SESLHD In Attendance :

Ms A Justice, Community Partnerships Manager

2. APOLOGIES:

Ms T Fletcher, Community member
Ms C Heckendorf, Community member
Ms H Mantziaris, Community member (Co-chair)
Mr P O'Donoghue, Community member
Ms G Parsonage, Community member

Dr Wilson opened the meeting as Chair and welcomed Ms Justice.

A Justice introduced the 'Your Voice' website to the group, describing it as a community engagement platform. The website creates an opportunity for community members to share input/ideas on whatever content the users would like to share. It was noted that the papers for meetings can be distributed using a closed group on the website. A Justice noted that the Community Partnerships Unit will support the facility to use the Your Voice website. A Justice will distribute more information in relation to the site.

A Justice noted that now presents a good opportunity to review the charter for the RHW Community Advisory Committee. A Justice suggested using the draft LHD charter as a starting point, noting S Rawlinson and J Wilson have been involved in its development.

Action: Next meeting to have an agenda item to review/workshop the RHW Community Advisory Committee charter.

A Justice noted that recruitment to the new SESLHD Consumer and Community Council will be occurring soon. RHW will be asked for 2 members to join, one of which will have voting rights. Once the committee structure is endorsed by the District, A Justice will distribute information to the RHW CAC regarding the recruitment process.

V Madunic advised that RHW are looking to introduce 'What Matters to Me'. H McCarthy noted that it will be incorporated as part of the Essentials of Care program and that each ward will implement the concept in their own way. Discussion was had around the benefit of getting consumers involved in the concept development process.

1. ACKNOWLEDGEMENT OF COUNTRY

I would like to acknowledge the Gadigal people of the Eora Nation who are the traditional custodians of the land on which we are meeting today and pay my respects to their elders both past and present.

3. CONFIRMATION OF AGENDA

4. MINUTES OF PREVIOUS MEETING

The minutes from the previous meeting held 7 April 2017 were approved.

5. MATTERS ARISING FROM THE MINUTES

5.1 Action Items – updated

Attendance at another CAC – V Madunic, S Rawlinson and H Mantziaris attended the St George Hospital CAC. S Rawlinson noted that there was a great presentation on the care of people with disabilities. V Madunic noted the excellent presentation to this Committee by Kate Dyer, High Risk Midwifery Group Practice at the February meeting which outlined in detail the care of women with physical and/or intellectual disabilities.

Action: V Madunic to enquire about the St George presentation on the care of people with disabilities to be presented to RHW CAC.

5.2 Patient Surveys

G Green to follow up on progression of surveys – refer to Action Items No 6

5.3 Access audit

Held over to the next meeting

6. STANDING ITEMS

6.1 Youth Health & Diversity update

J Svensson advised that the new NSW Youth Health Framework is nearly completed. J Svensson noted that a new Youth Health Coordinator position is to be advertised.

Discussion was had in relation to a request J Svensson received from a school requesting a tour of RHW, with it being noted that J Svensson already attends Randwick Girls High.

J Svensson noted that there will be a Cross Cultural worker joining RHW, working 3 days per week, with advertising for the position closing 2 June 2017. It was noted that the position will primarily be located in the Antenatal Outpatients Department.

6.2 Quality & Safety Data

G Green noted that accreditation against 3 standards will occur in September with accreditation against all standards to occur on site in September 2018.

6.4 Patient Feedback

Three patient feedback stories were provided

- Lady who had a baby in the Newborn Care Centre praising her experience
- Lady with twins in the Newborn Care Centre commenting on her positive experience
- Antenatal patient, 20 weeks gestation who had a fall – praised all areas of the Hospital

6.4 Feedback from Hospital Committee representatives

It was noted that N Cowlshaw participated in the Quality and Safety Committee.

V Madunic noted that work is being done to implement changes from feedback on complaints etc. Particular note was made in relation to supporting women who can't breastfeed. Discussion was had around the need to support a healthy baby environment.

Video in Gynaecology talking about women's health issues was raised.

Action: V Madunic to get more information in relation to women's health issues video for gynaecology.

Clinical Council - V Madunic noted that the redevelopment of the Randwick Hospitals Campus was discussed and advised that she has been a part of the redevelopment meetings. V Madunic noted that RHW is looking at available options for refurbishment of the Newborn Care Centre and Delivery Suite.

Falls committee – J Wilson noted that she attended the SESLHD Falls meeting and advised that rates appear to be stable. J Wilson provided the CAC with a copy of the SESLHD Mobility Terminology card.

7. GENERAL BUSINESS

7.1 Key note address from the 2016 Patient Experience Seminar

Deferred to next meeting.

8. BUSINESS WITHOUT NOTICE

J Wilson noted that H Mantziaris would like to resign from the CAC. The committee agreed to invite Helen to the next CAC and have a morning tea.

J Wilson noted that 3 members of the CAC have exceeded 3 years on the committee. J Wilson advised that she is happy to stay on as just a member or as chair but noted that if she is to remain as the chair she would like to do so in the capacity as a co-chair. Discussion was had around the need for multicultural representation on the committee.

H McCarthy noted that it would be useful to have a consumer representative on the group looking at giving non-MGP (Midwifery Group Practice) women a named midwife. C Allen, M Piggins and A Jezewski noted their interest. Discussion was had around the various models of care available to women.

Discussion was had around ways of reaching various groups of people, particularly 'Not pregnant, Just Looking'.

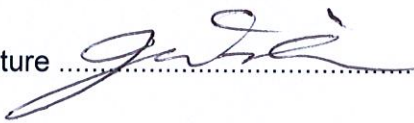
H McCarthy noted that RHW are looking at forming a collaborative with WHA to reduce 3rd and 4th degree perineal tears to establish a bundle of care. It was noted that consumer input would be welcomed. It was advised that the WCHA has a website which may be of interest to the group.

S Rawlinson raised that there is no Allied Health representation on the committee - V Madunic will explore further.

NEXT MEETING :

The next meeting will start with the patient experience video followed by discussion of the 'What Matters to Me' project, workshopping of the RHW CAC Charter and a morning tea for Helen.

Signature



Date 4/8/17