

Minutes	
	Description
1	<p>Present:</p> <ul style="list-style-type: none"> • Peter Brown, Consumer Representative (via teleconference) • Jan Denniss, Consumer Representative • Penny Glezellis, SGH Community Partnerships Officer(Secretariat) • Susan Hanrahan, Consumer Representative • Paul Holdsworth, Consumer Representative • Rod Lynch, Consumer Representative (Chair) • Kristin Mills, SGH Nursing Executive Support Manager • Elizabeth Martin, Consumer Representative • Maria Pifarre, South Eastern Sydney Medicare Local • Leisa Rathborne, A/General Manager • Paul Sullivan, Consumer Representative • Trish Wills, SGSHHS Sector Manager, CPIU <p>Apologies:</p> <ul style="list-style-type: none"> • Jonathan Devasagayam, SGSHHS Manager, Corporate Services • Advija Huseinspahic, Consumer Representative • Vicki Manning, SGH Director of Nursing • Tony Ralph, Consumer Representative
2	<p>Presentation</p> <ul style="list-style-type: none"> • Lorena Matthews and Helen Giles presented on the Perineal Warm Pack Project which was commenced at STG in November 2014. • The presentation showed that in September 2014 there was an upward trend of 3rd degree tears sustained by patients giving birth at St George Hospital with a KPI D rating. Since the implementation of the Perineal Warm Pack trial statistics show that there has been a decline in 3rd degree tears and as such has seen the hospital clinically performing at a KPI B rating. It is envisaged that the project will continue to monitor perineal trauma and trends.
3	<p>Approval of Minutes</p> <ul style="list-style-type: none"> • Minutes dated 24th February, 2015 were confirmed as a true record.

4	<p>Items Arising</p> <ul style="list-style-type: none"> Action items raised from the meeting held on February 24, 2015 have been addressed.
5	<p>Declaration of Conflict of Interest</p> <ul style="list-style-type: none"> Nothing To Report
6	<p>General Business</p> <p>7.1 Report from the Chair – Rod Lynch</p> <ul style="list-style-type: none"> Sympathies were extended to Paul Holdsworth on the recent passing of his wife. 14 pages of patient information were reviewed this past month. A consumer representative is required for the Blood and Blood Product Committee - interested people should forward their interest to the secretariat.
7	<p>Standing Items</p>
	<p>7.1 SGSHHS Patient Flow & Demand Management Strategic Committee – Paul Sullivan</p> <ul style="list-style-type: none"> No Report
	<p>7.2 SGH Patient Safety and Quality Meeting – Jan Denniss</p> <ul style="list-style-type: none"> No Report
	<p>7.3 SGH Hospital Signage Committee – Jan Denniss</p> <ul style="list-style-type: none"> Discussion held regarding the safety of pedestrians using the footpath at the entrance of the loading dock. JD has been in contact with Paul Croft, Traffic Engineer at Kogarah Council and he will be looking into what council could do to make the footpath safer for the pedestrians. The issue of the traffic lights on Kensington Street had been referred to the NSW Roads and Traffic Authority.
	<p>7.4 Enhanced Recovery After Surgery Committee (ERAS) – Elizabeth Martin</p> <ul style="list-style-type: none"> There have been no formal meetings in recent months although an update was received on the project. <ol style="list-style-type: none"> Clinical pathways for the various procedures have been developed. DVD is being put together and will be given to patients prior to their pre-admission appointment. Draft copy of the ERAS DVD script has been forwarded to the CAG members for their feedback.
	<p>7.5 District Steering Committee for Falls Injury Prevention In Health Facilities – Jan Denniss</p> <ul style="list-style-type: none"> No Report
	<p>7.6 SGH Falls Prevention Committee – Paul Holdsworth</p> <ul style="list-style-type: none"> No Report

	<p>7.7 SGH Food & Nutrition Committee – Susan Hanrahan</p> <ul style="list-style-type: none"> No Report. Action: PG to follow up with Janet Bell regarding meeting schedule for 2015.
	<p>7.8 Medicare Local Update – Maria Pifarre</p> <ul style="list-style-type: none"> Still awaiting the outcome of the recent tender for the new Primary Health Network. South Eastern Sydney Medicare Local is currently preparing for the transition. All programs and services are continuing as normal.
	<p>7.9 Clinical Council Report – Rod Lynch</p> <ul style="list-style-type: none"> RL has been invited to attend the April meeting as the consumer representative.
	<p>7.10 General Manager Update – Leisa Rathborne</p> <ul style="list-style-type: none"> Currently interviewing for the Sutherland Hospital General Manager position. In the interim LR will continue to oversee both Hospitals until the appointment has been made. Capital Works: the seven storey acute services building project is progressing well. The project is currently in the detail design phase which looks at what the rooms in the building will look like - clinicians will be involved in this process. Later in the year consumers will be involved in providing feedback with regard to the external look of the building. STG currently looking at changing the format of how statistical information is presented to patients with regard to falls, infection rates, hand hygiene and hospital acquired pressure sores. Handouts with similar statistical information from the Royal Women's Hospital and Salford NHS Foundation Trust were distributed with feedback sort from the CAG members on which design makes the most sense from a consumer perspective. Action: CAG members to provide feedback from the handouts to PG by April 2, 2015.
	<p>7.11 Nursing Update – Kristin Mills</p> <ul style="list-style-type: none"> Currently planning for 2015 International Nurses Day Awards function to be held at the Botany Bay Seafood Restaurant on Friday May 15th. Nursing Vision: Respect was the vision behaviour for the month of March.
	<p>7.12 Quality and Safety Update – Trish Wills</p> <ul style="list-style-type: none"> Video presented on a patient story from the Meli family on the care that was given to Mr Meli while he was being treated in the Intensive Care Unit. <i>NSW Health Patient Survey – Patients Admitted from Jan –Dec 2013</i> was circulated to all present. The survey was administered through the Bureau of Health Information (BHI) and made public in early November 2014 through their BHI website. The main areas of the survey were discussed with concern raised that some of the questions were subjective in nature. Action: CAG members to review the document and to analyse the areas that scored a poor result from a consumer point of view. Action: DL to look at some of the areas that have already been addressed since the survey and report on what is happening now.
	<p>7.13 Corporate Services Update – Jonathan Devasagayam</p> <ul style="list-style-type: none"> No Report

