

St George Hospital Consumer Advisory Group

Tuesday 26 July 2016 at 9.00am

Boardroom, Level 4, James Laws House

St George Hospital



Health
South Eastern Sydney
Local Health District

Minutes

	Description
1	<p>Present:</p> <ul style="list-style-type: none">• Peter Brown, Consumer Representative• Jan Denniss, Consumer Representative (Chair)• Paul Holdsworth, Consumer Representative• Advija Huseinspahic, Consumer Representative• Samantha Knight-Gifford, Aboriginal Hospital Liaison Officer• Vicki Manning, SGH Director of Nursing• Elizabeth Martin, Consumer Representative• Leisa Rathborne, SGH General Manager <p>Apologies:</p> <ul style="list-style-type: none">• Jenny Denford, Central & Eastern Sydney Primary Health Network• Sandra Grove, SGSHHS Sector Manager, CPIU• Susan Hanrahan, Consumer Representative• Rod Lynch, Consumer Representative• Kristin Mills, NESM• Nick Skleparis, SGH Corporate Services Manager• Paul Sullivan, Consumer Representative <p>In Attendance:</p> <ul style="list-style-type: none">• Kim Wrightson, SGH Community Partnerships Officer (Secretariat)
2	<p>Presentation</p> <ul style="list-style-type: none">• Nicole Johnson and Helen Kennedy presented: "Patient Blood Management - Jehovah's witness patient undergoing peritonectomy".• The Committee were very impressed with the presentation and acknowledged the hard work and dedication of all those involved, including the family.
3	<p>Approval of Minutes</p> <ul style="list-style-type: none">• Minutes dated 24 May 2016 were confirmed as a true and accurate record.
4	<p>Items Arising</p> <ul style="list-style-type: none">• Actions raised at the 24 May 2016 meeting were discussed and actioned.
5	<p>Declaration of Conflict of Interest</p> <ul style="list-style-type: none">• Nothing to report
6	<p>General Business</p> <p>6.1 Report from the Chair – Rod Lynch</p> <ul style="list-style-type: none">• Rod Lynch provided a report for the meeting.• 64 pages of hospital documentation reviewed between the May and June meetings. An additional six pages of documentation reviewed plus a Consumer Survey since the June meeting.• An updated SGH CAG Orientation Manual has been produced by Kim Wrightson and will be utilised during our next induction Forum.• Resulting from discussions at our May meeting, Jan Dennis, Nick Skleparis, Dorcus Eddy conducted a signage survey at the conclusion of that meeting.• Two applicants for the SGH CAG were interviewed on 14 June 2016. Awaiting results from the criminal record checks.

	<ul style="list-style-type: none"> • Kim Wrightson and Penny Glezellis represented the CAG at a forum titled the “Consumer and Community Engagement – Moving towards co-production” held at the Sydney/Sydney Eye Hospital on Monday 25 July 2016. • Paul Sullivan advised that he has been unable to attend recent CAG meetings due to illness. He expects to attend the August 2016 meeting. • Jan Denniss was presented with the “SGH Volunteer of the Year 2016 Award” during a Ceremony conducted at the Hospital on 21 July 2016.
7	Standing Items
	7.1 SGH Patient Safety and Quality Meeting – Jan Denniss <ul style="list-style-type: none"> • Meeting held 25 July 2016. • Discussions held on pressure injuries. Jan Denniss was surprised on the information provided on pressure injuries obtained from a hard surfaces.
	7.2 SGH Signage Committee – Jan Denniss <ul style="list-style-type: none"> • Next meeting to be held on 28 July 2016.
	7.3 SGH Infection Control Committee – Jan Denniss <ul style="list-style-type: none"> • All going well.
	7.4 District Steering Committee for Falls Injury Prevention in Health Facilities – Jan Denniss <ul style="list-style-type: none"> • Next meeting to be held on 10 August 2016.
	7.5 Enhanced Recovery After Surgery Committee (ERAS) – Elizabeth Martin <ul style="list-style-type: none"> • ERAS was the winner of the category – Patients as Partners in the SESLHD/NSW Health Awards Ceremony held last week. • Janine Boathe, Coordinator advised that most surgeries now allow patients to eat up to 6 hours prior to surgery and drink up to 2 hours prior to surgery. They believe this has had a positive impact for the patients.
	7.6 SGH Falls Prevention Committee – Paul Holdsworth <ul style="list-style-type: none"> • At the meeting Paul Holdsworth raised the question, “Are medical staff trained in falls prevention?” The Falls Prevention Committee were unable to answer the question. Action: Make further enquiries with JMO Management.
	7.7 SGH Food & Nutrition Committee – Susan Hanrahan <ul style="list-style-type: none"> • Deferred
	7.8 SGH Patient Flow & Demand Management Strategic Committee – Paul Sullivan <ul style="list-style-type: none"> • Deferred
	7.9 SGH Art Committee – Susan Hanrahan <ul style="list-style-type: none"> • Susan Hanrahan was unable to make the last Art Committee meeting. • Kim Wrightson provided an update. • The Committee discussed a theme for the art work and were shown a slide show of several artists to consider for the sculpture in the main area.
	7.10 SGH Heart Failure Project – Paul Holdsworth <ul style="list-style-type: none"> • Paul Holdsworth circulated an outline statement of the Cardiac Failure Integrated Care Project. • The Committee will meet monthly. • The objectives are: <ul style="list-style-type: none"> - Improve GP confidence in diagnosing and assessing patients with HF - Improve GP confidence in titrating HF treatment, eg Beta-blockers and ACE-I in stable HF patients - Improve GP confidence in recognising and treating decompensated HF - Educate GP the common triggers in decompensated HF - Support GP and practice nurse in managing HF patients

	<p>7.11 Central and Eastern Sydney Primary Health Network – Jenny Denford</p> <ul style="list-style-type: none"> • Deferred
	<p>7.12 Clinical Council Report – Rod Lynch</p> <ul style="list-style-type: none"> • Excerpt from the confirmed minutes of May and June 2016 meetings were circulated to the Committee. • Attended the 17 June 2016 meeting where discussions and presentations included the subjects of: <ul style="list-style-type: none"> - Activity Based Management Portal (ABM Portal) - Bullying and Harassment - The Review of the Cardiothoracic Clinical Department • Attended the 15 July 2016 meeting where discussions and presentations included the subjects of: <ul style="list-style-type: none"> - The review of the Pain Management Clinical Department - An overview of the South Eastern Area Laboratory Services (SEALS) - JMO Engagement • Excerpt of July 2016 minutes will be circulated once confirmed.
	<p>7.13 General Manager Report – Leisa Rathborne</p> <ul style="list-style-type: none"> • SESLHD/NSW Health Awards were held at St George Hospital on Thursday 21 July 2016. • Each District submits one project for each category. St George Hospital did extremely well with the following winners: <ul style="list-style-type: none"> - Main Category – Patients as Partners Project – The St George Hospital enhanced recovery project after surgery Winner – Janine Bothe - Main Category – Integrated Health Care Project – SAFE feeding, SAFE families: A paediatric feeding service Winner – Dr Chris Elliot - Main Category – Translational Research Project – Improving emotional wellbeing of major trauma patients Winner – Taneal Wiseman - Main Category – Arts in Health Project – Art therapy for Arabic Speaking Cancer Patients Winner – Seham Gerges - Individual Category – Staff Member of the Year Winner – Heather Doolan - Individual Category – Volunteer of the Year Winner – Janette Denniss • ASB works continue. They are up to level 7 at one end and level 5 at the other end. • There will be major disruptions over the next 6 months at the front entrance of the Hospital. It is anticipated that works will commence tomorrow. There will be changes to the traffic flow. One lane will remain open. Large front awning at the entrance is to be removed. • The architects have created prototypes of a 2 bed room and a theatre. This gives us the opportunity to view the rooms and identify any changes/adjustments. From the viewing, we have identified a change to the bathroom tiles; and discuss the best place to put the switch to turn the glass opaque in the ICU rooms. • Winter – we have been at full capacity for the past two weeks.

	<ul style="list-style-type: none"> • <u>Save our Emergency for emergencies – Social Media Campaign</u> • This campaign is to encourage people to look at other options instead of coming to the Emergency Department (ED). There has been a delay in our community letterbox drop. Primary Health Network have been involved in the process. The information is being translated into 4 different languages (identified from ED data) and will be circulated via social media and community radios. Statistics have shown a reduction from patients between the ages of 25 to 45yrs attending the ED since the campaign. • Meetings have been held with the National Home Doctor Service. Our Flying Squad visits nursing homes up until 8pm. After 8pm, nursing home patients are admitted to ED if they require medical care. Up to 20 nursing homes have been identified where the National Home Doctor Service will visit if required after 8pm. • Peter Brown enquired about the participation of the Primary Health Care Network. Leisa Rathborne advised that they are involved in a number of Hospital Committees.
	<p>7.14 Nursing Update – Vicki Manning</p> <ul style="list-style-type: none"> • Nursing engagement survey has been completed. 900 nurses responded – 55% response rate. • Survey was completed across the LHD. • Action plan to be created from the results.
	<p>7.15 Quality and Safety Update – Sandra Grove</p> <ul style="list-style-type: none"> • Deferred
	<p>7.16 Corporate Services Update – Nick Skleparis</p> <ul style="list-style-type: none"> • Deferred
	<p>7.17 Confidential Items</p> <ul style="list-style-type: none"> • Nil
8	<p>Reports for Noting</p>
	<p>8.1 Volunteer Report</p> <ul style="list-style-type: none"> • Deferred
	<p>8.2 Diversity Health Report</p> <ul style="list-style-type: none"> • Reported circulated and noted.
9	<p>Governance Items</p> <ul style="list-style-type: none"> • Nil
10	<p>New Business</p> <ul style="list-style-type: none"> • Nil
11	<p>Business Without Notice</p>
	<p>11.1 Kensington Street entrance – Jan Denniss</p> <ul style="list-style-type: none"> • Jan Denniss expressed concerns that the hospital has not provided a safe entry into the front of the Hospital via Kensington Street. Due to obstructions on the pathway, visitors are forced to walk on the carpark driveway. <p>Action: Investigate and update – Nick Skleparis</p>
	<p>11.2 Helipad – Jan Denniss</p> <ul style="list-style-type: none"> • Jan Denniss asked with the creation of the new helipad what would be the impact to the surrounding houses regarding the noise factor. • Jan was advised that our current helipad has been located above the Gray Street carpark for many years. The new carpark will be moving across to the next building (ASB).
	<p>11.3 Interpreter Service – Advija Huseinspahic</p> <ul style="list-style-type: none"> • Advija Huseinspahic asked for feedback on an enquiry she made to Vivian Challita-Ajaka when she co-presented at a CAG meeting. • Advija advised that people are accepting an interpreter that may not be qualified in their language. Interpreters should be accredited in that language <p>Action: Discuss feedback with Vivian Challita-Aiaka – Kim Wrihtson</p>

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Meeting Closed

Date of next meeting – Tuesday 23 August 2016 at 9.00am, Boardroom Level 4 James Laws House, St George Hospital.

CERTIFIED A CORRECT RECORD

RODNEY E. LYNCH

Name



Signature

23-8-16

Date