

St George Hospital Consumer Advisory Group

Tuesday 22 November 2016 at 9.00am
Boardroom, Level 4, James Laws House
St George Hospital



Health
South Eastern Sydney
Local Health District

Minutes

	Description
1	<p>Present:</p> <ul style="list-style-type: none">• Peter Brown, Consumer Representative• Jan Denniss, Consumer Representative• Sandra Grove, A/Clinical Quality Manager, SGH• Paul Holdsworth, Consumer Representative• Advija Huseinspahic, Consumer Representative• Michael Jordan, Consumer Representative• Samantha Knight-Gifford, Aboriginal Hospital Liaison Officer• Rod Lynch, Consumer Representative (Chair)• Vicki Manning, SGH Director of Nursing• Elizabeth Martin, Consumer Representative• Lorena Matthews, Nurse Manager, Women & Children's Health• Leisa Rathborne, SGH General Manager• Nick Skleparis, SGH Corporate Services Manager <p>Apologies:</p> <ul style="list-style-type: none">• Jenny Denford, Central & Eastern Sydney Primary Health Network• Susan Hanrahan, Consumer Representative• Paul Sullivan, Consumer Representative <p>In Attendance:</p> <ul style="list-style-type: none">• Kim Wrightson, SGH Community Partnerships Officer (Secretariat)
2	<p>Approval of Minutes</p> <ul style="list-style-type: none">• Minutes dated 25 October 2016 were confirmed as a true and accurate record.
3	<p>Items Arising</p> <ul style="list-style-type: none">• 7.10 SGH Heart Failure Project. Follow up on the leadership of this project – Leisa Rathborne. Action: Deferred• 2.1 "Health Literacy" presentation was circulated with minutes. Sandra Grove advised that when revisiting the Business Rule regarding brochure review it was identified that there are a few steps missing regarding health literacy and what the authors need to aim for. Discussions have been held with Diversity Health. We need to keep in mind that medical words will not allow us to always aim for a Grade 7 Level.• 7.2 Emergency Department signage. The Committee was advised that Nick Skleparis attended Kogarah Police Station and advised them of the correct location of the St George Hospital Emergency Department. Signage in Belgrave Street needs to be addressed. This issue will be raised at the next Signage Committee on 24 November 2016.• 7.6 Falls Risk Assessment and Management Plan (FRAMP) has been circulated to the Committee.• 11.4 Issues relating to the cleaning and water temperature of the women's shower rooms in the Hydrotherapy Pool have been rectified