

St George Hospital Consumer Advisory Group

Tuesday 28 March 2017 at 9.00am

Boardroom, Level 4, James Laws House

St George Hospital



Health
South Eastern Sydney
Local Health District

Minutes

	Description
1	<p>Present:</p> <ul style="list-style-type: none"> • Peter Brown, Consumer Representative • Jan Denniss, Consumer Representative • Sandra Gove, Clinical Quality Manager, SGH • Susan Hanrahan, Consumer Representative (Chair) • Paul Holdsworth, Consumer Representative • Advija Huseinspahic, Consumer Representative • Vicki Manning, SGH Director of Nursing • Elizabeth Martin, Consumer Representative • Lorena Matthews, Nurse Manager, Women & Children's Health • Leisa Rathborne, SGH General Manager • Nick Skleparis, Manager, Corporate Services SGH <p>Apologies:</p> <ul style="list-style-type: none"> • Jenny Denford, Central & Eastern Sydney Primary Health Network • Michael Jordan, Consumer Representative • Samantha Knight-Gifford, Aboriginal Hospital Liaison Officer • Rod Lynch, Consumer Representative • Paul Sullivan, Consumer Representative <p>In Attendance:</p> <ul style="list-style-type: none"> • Kim Wrightson, SGH Community Relations Officer (Secretariat)
2	<p>Approval of Minutes</p> <ul style="list-style-type: none"> • Minutes dated 28 February 2017 were confirmed as a true and accurate record.
3	<p>Items Arising from Action Plan</p> <ul style="list-style-type: none"> • 6.4 District Falls Committee – Copy of the information on the lanyard card to be circulated with the February minutes. Completed. • 6.12 Invite Vanessa Madunic and CAG members from the Royal Hospital for Women to observe our May 2017 meeting. Invitation sent. • 9.2 CAG Performance Evaluation – When reviewing the Charter, we need to investigate the appropriate titles/headings. Charter due for review in June 2017. • Consumer Information Feedback Tool – Add response date to the form. Completed.
4	<p>Declaration of Conflict of Interest</p> <ul style="list-style-type: none"> • Nothing to report.
5	<p>General Business</p> <p>5.1 Report from the Chair – Rod Lynch</p> <ul style="list-style-type: none"> • 38 pages of documentation reviewed since the last meeting. • Invitations sent to consumers for <ul style="list-style-type: none"> - Patient Experience Symposium on 2 and 3 May 2017; - Join the selection panel for the Improvement and Innovation Awards