

SUTHERLAND HOSPITAL AND COMMUNITY HEALTH SERVICES

LOCAL COMMUNITY ADVISORY COMMITTEE

Date: Wednesday 5 November 2008
Venue: Seminar Room, Level 2, Sutherland Hospital
ATTENDEES: Brenda Hagan (Chairperson), Lyndall Howes, Paul Moore, Colleen Loder, Sandy Hudson, Chris Bentley, Wendy Fyfe (Minute Secretary)

Item	Comments	Action
1. Apologies	Bronwyn Carruthers, Ross Johnston, Nick Skleparis	
2. Acceptance of Minutes – October 2008	Minutes accepted	WF
3. Matters Arising from Previous minutes: a) Representatives on Committees	<p>Members expressed their dissatisfaction regarding the lack of support by the hospital in securing positions on the hospital's committees. Members have indicated at past meetings areas of interest but there has been no word about their acceptance on these committees.</p> <p>It was discussed that because of this, there is a lack of communication with the community and throughout the year nothing has been resolved or a clearly defined Terms of Reference drawn up. Chris Bentley advised that the committee wants changes to the Terms of Reference, there is no guidance from the hospital and committee is not effective – Colleen Loder seconded</p> <p>The members are concerned that hospital staff are not attending the meeting and wished it to be noted that it appears that the hospital is not taking the committee serious. Committee members are very frustrated about the waste of their time in having to attend meetings where nothing is resolved or even commenced.</p> <p>Members have asked that Bronwyn Carruthers (or representative) and Ross Johnston attend next meeting to address these concerns.</p>	BC and RJ

<p>b) Traffic management Survey</p> <p>c) Signage</p> <p>e) Patient Survey Results</p>	<p>In addition the committee members asked if they could be given a project which they could see through and get some satisfaction for the time they have put into the committee.</p> <p>Committee members asked that Nick Skelparis or representative attend next meeting to provide information regarding the Survey. In addition, committee members would like to talk about the state of the gardens in the hospital grounds and internally.</p> <p>Report from Nick Skelparis regarding the hospital signage at the western end of the Kingsway corner (near traffic lights)</p> <p>Committee members indicated that they received copies of all of the Terms of Reference from the hospital committees and a copy of the Patient Survey Results. It was discussed that an abridged version should be available as the survey is too big a document.</p>	<p>NS</p> <p>NS</p>
<p>4. Standing Agenda Items</p> <p>a) Hospital Update</p>	<p>No report was given</p>	
<p>5. New business</p> <p>a) Patients</p> <p>6. Next Meeting</p>	<p>Members are concerned that doctors and nurses in emergency are asking the same questions of patients when change of staff – they feel this is frustrating to the patients particularly when they are not feeling well.</p> <p>Members are concerned about the meals which patients are receiving – some patients are not capable of filling out menus and therefore are not getting the correct meals.</p> <p>Could committee members watch the trays being prepared in QFS? Not enough people to help patients obtain tv and telephone service after hours.</p> <p>Wednesday 3 December 2008 – 5.00 pm Group Room 1</p>	

