

SOUTH EASTERN SYDNEY & ILLAWARRA AREA HEALTH SERVICE

SUTHERLAND HOSPITAL AND COMMUNITY HEALTH SERVICE

CONSUMER ADVISORY COMMITTEE MEETING MINUTES

Date: Wednesday November 3, 2010

Time: 5.00pm – 6.30pm

Venue: Group Room 1, Level 2

Item 1:

Attendance: Peter Lewis(Chair), Brenda Hagan, William Veitch, Robert Brice, Colleen Loder, Deborah Allison, Chris Bentley, Nick Skleparis, Corporate Service Manager, Gail Jones (A/DON), Penny Glezellis, Community Partnerships Officer.

Apologies: Lyndall Howes, Kristi Owen, Cath Whitehurst (GM), Bronwyn Carruthers (DON)

Item 2: **Acceptance of Minutes of the previous meeting held on October 6, 2010 confirmed.**

Item 3: **Guest Speaker: Wendy Malouly, CNC** gave a presentation on the Cardiac Rehab Service at Sutherland Hospital.

Item 4: **Matters Arising from Previous Meeting**

4.1 Update on Parking:

Nick reported that the hospital is waiting the arrival of the credit card software program for the pay machines – it is envisaged that the program will be installed by mid November. Once the credit card facility is established the new parking rates will come into effect.

Access cards to the parking areas will be issued soon - Penny to provide names of the committee members that require a card.

Nick mentioned that the hospital's car parking proposal has been sent to Area. Nick advised the committee that he would keep them updated on the progress of the proposal.

4.2 Update on Area Community Partnerships Unit issues:

Penny invited the committee to attend the SSWAHS Annual Community Participation Conference to be held at Liverpool Catholic Club on November 25, 2010.

4.3 Feedback from the SESIH CAC Chairpersons meeting:

Peter reported that the meeting was positive and productive. The chairs of each committee agreed to meet three times a year.

Discussions centred on a generic CAC presentation and the new Consumer Charter. The new Charter was circulated to the committee for review and comments.

4.4 Work Plan 2010

Penny circulated the Sutherland Hospital CAC Work Plan 2010/2011– all members agreed with the proposed work plan. The TSH CAC flyer that had been emailed to all TSH staff and NUM's was also circulated.

Peter suggested it was time the committee review the list of hospital committees which require consumer representation – to be placed on the agenda for the next meeting.

Item 5: Standing Agenda Items:

5.1 Committee Member Reports

Chris reported that the AHAC members attended the AHAC Conference recently with discussions centred on the new health reforms.

5.2 Hospital Update

Nick provided the hospital update on behalf of Cath Whitehurst. The following was discussed:

An Expression of Interest (EOI) has been issued for the Aged Residential Care Unit to be built on the grounds of Sutherland Hospital. It is proposed that a 140 bed nursing home will be built on the campus

Bronwyn Carruthers is on 2 months long service leave – Melinda Pascoe is acting in the position.

The Emergency Department re-development project is currently in the planning phase.

The Aged Care re-development project is in the design phase - there is potential expansion for 30 new beds. It is envisaged that 6 aged care beds will open in February 2011.

The NSW Nurses Association is still awaiting a response from the Industrial Relations Commission regarding the 1:4 nurse-patient ratio.

5.3 Good News Stories

Due to time constraints letters of thanks will be circulated at the next meeting.

Item 6. New Business

6.1 Meeting Schedule

The committee agreed that the CAC meetings should remain monthly not bi-monthly as was suggested last month.

Other Business

Due to the recent resignation of a committee member the committee agreed that new members were needed – suggestion made to recruit people with an interest in health eg students from the local TAFE who are currently studying Nursing.

The committee agreed that the chair schedule a meeting with the General Manager to discuss the progress of the committee.

Meeting closed at: 19.00pm

Next Meeting: Wednesday December 1, 2010
5pm – 6.30pm
Room 1 Antenatal Clinic, Level 2
Sutherland Hospital