



Minutes

Item 1 Attendance:

Director of Nursing	Jan Heiler
Assistant Director of Nursing	Dan West
Manager, CPIU	Trish Wills
SGSHHS Corporate Services Manager	Nick Skleparis
Community Relations	Wendy Fyfe
Consumer Representative (Chair)	Peter Lewis
Consumer Representative	Brenda Hagan
Consumer Representative	Jim Hankins
Consumer Representative	Colleen Loder
Consumer Representative	Shirley Smith
Consumer Representative	Tracy Harding (tele conference)

Attendees:

Minutes Wendy Fyfe

Apologies:

Cath Whitehurst
Brendan Docherty
Linda Vari
Colleen Loder
Bill Veitch
Greg Hayes

Guest speaker – State Manager, Food Services Carmen Rechbauer

Item 1 Confirmation of Previous Minutes

It was agreed that the Minutes of the TSH Consumer Advisory Group meeting held Wednesday 6 March 2013 were a true and accurate record of proceedings. One correction was to be made – Tracy Harding was present at the meeting not on tele -conferencing.

Item 2 Business Arising

2.1 Chairman's report

Peter Lewis advised:

As Professor Farnsworth cannot attend on a Wednesday, the meeting will be moved to Tuesday 4 June at 3.30pm. Would all members please note this change of date and time.

Item 3 Guest Speaker – Carmen Rechbauer

Following the Garling report in 2007 recommendations were made to improve the food service to hospitals. Carmen Rechbauer addressed the meeting explaining the procedures for the distribution of food to patients and the proposed variety of food which will be available.

A report was distributed to all members of the group setting out arrangements for the new process. (Those members not attending will receive a copy of the report at the next meeting).



This report sets out all the details regarding the trials and the aims and objectives of the project. Following the trials CR will report back to the group.

Sutherland Hospital will be one of the “test” hospitals trialing pre packaged meals commencing in late May/June 2013. These trials are to obtain feedback from patients re the pre packaged meals. Important aspects are taste, presentation and variety.

Item 3 Feedback from Committees

Brendan Hagan reported on a public forum, Medicare Primary Health Care, which she attended. This program allows the community when seeking help to phone for assistance by qualified nurses 24 hours a day – excellent for regional areas. The program allows people to receive advice and not have to attend emergency departments. Records will be kept using an E-health record and be placed on an E-list.

Item 4 Standing Items

4.1 Hospital Update

Nick Skleparis:

- The new six bed sub-acute area in the Killara Ward has commenced. SAFFIN Pty Ltd won the tender and completion of the area will be on 30/6/2013.
- CSSD Stage 2 steriliser and washer will arrive in – tender will be distributed mid April
- Dental Services to be moved to Methadone Clinic
- The University Training Demountable has gone to tender. BCA Consultants have concerns with compliancy – no submission to Council – working with Deborah Thompson re project.
- Emergency Department Seclusion Room will be converted back to a patient treatment room.

Jan Heiler:

- Distributed the Dashboard report
- TSH is assisting SGH in the Operating Theatres, ie they are taking some of the patients to assist with waiting list. Therefore our theatre numbers are up.
- Admissions have gone up, Ambulance admission have gone up
- Average stays have gone down
- Discharge up – 10.00 am discharge is a huge improvement
- Transfer of care to almost 90%

Item 6 New Business

The National Standards regarding consumers improving services was distributed to members for their opinions/approval and to be discussed at next meeting. The National Standards will occur this year replacing Accreditation Brendan. Docherty and Trish Wills will be undertaking periodic review and are chairing the National Standards Two Working Party.

Meeting closed at 4.20 pm.

Next meeting: Wednesday 1 May 2013 at 3pm the TSH Executive Meeting Room, Level 4