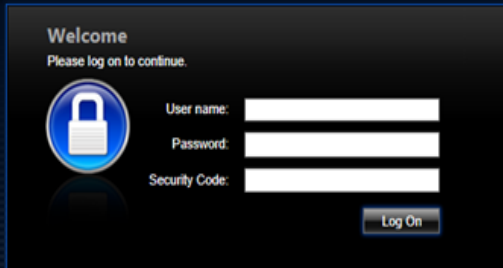


Citrix Netscaler Thin Client

CITRIX Access Gateway™



Mac OS X Quick start guide

Citrix Netscaler Thin Client delivers remote access to Citrix Published Applications and Windows VPN desktop for privately owned “BYOD” bring your own devices.

This *quick start* guide covers what you need to know to get started including:

- Symantec Secure VIP Access client install and Credential ID registration
- Citrix Receiver client install for Mac OS X operating system
- Citrix Access Gateway Log On
- Launch Published Applications or VPN Desktop
- Citrix Access Gateway Log Off

Prepare your computer

Install Symantec Secure VIP Access

Smartphones go to:

<http://m.verisign.com>

or scan the QR code



Windows / Mac go to:

<https://idprotect.verisign.com/desktop/>

[home.v](#)

Register your Credential ID

Send your Device

Description (Phone/
Laptop/PC/

Macintosh) and

Credential ID to:



seslhd-imsdaccountmgt@health.nsw.gov.au

ATTENTION: DO NOT connect to Citrix Access Gateway until you receive a confirmation email that your Credential ID is registered

Install Citrix Receiver for Mac OS X

Download and install from:

<http://receiver.citrix.com>



Download Receiver for Mac

Downloading Citrix Receiver



How to Connect

Citrix Access Gateway

From Safari web browser go to:

<https://access.sesi.health.nsw.gov.au>

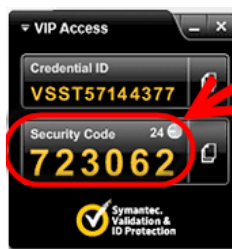


Enter your logon credentials:

Username: *SESAHS domain login name*

Password: *SESAHS domain password*

Security Code: *Your 6 digit Symantec Secure VIP Access code*



Important:
Your Security Code changes every 30 seconds

Enter your credentials and click



Published Applications

- Select the **Applications** tab
- Click your published **Application** icon

VPN Desktop

- Select the **Desktops** tab

How to Disconnect

Published Applications

- Close or log off your Application
- Your Citrix Netscaler Thin Client session will close and return to your **Citrix Access Gateway** session

Tip: Click Main in the Applications tab to navigate back to the main menu

VPN Desktop

- Close all open Applications
- Click **Start** then **Log Off**
- Your Citrix Netscaler Thin Client session will close and return to your **Citrix Access Gateway** session

Tip: Click Main in the Applications tab to navigate back to the main menu

Citrix Access Gateway

- Ensure all published Application and VPN Desktop sessions are closed
- Click **Log Off** in the grey toolbar in the upper right of screen
- Close your browser window

Need More Help ?

Refer to the **Remote Access User Guide using Citrix Netscaler Thin Client** for more information, detailed setup instructions, frequently asked questions and troubleshooting tips.