

Citrix Netscaler Thin Client

CITRIX Access Gateway™



Mac OS X Quick start guide

Citrix Netscaler Thin Client delivers remote access to Citrix Published Applications and Windows VPN desktop for privately owned “BYOD” bring your own devices.

This *quick start* guide covers what you need to know to get started including:

- Symantec Secure VIP Access client install and Credential ID registration
- Citrix Receiver client install for Mac OS X operating system
- Citrix Access Gateway Log On
- Launch Published Applications or VPN Desktop
- Citrix Access Gateway Log Off

Prepare your computer

Install Symantec Secure VIP Access

Smartphones go to:

<http://m.verisign.com>

or scan the QR code



Windows / Mac go to:

<https://idprotect.verisign.com/desktop/home.v>

Register your Credential ID

Send your Device

Description (Phone/
Laptop/PC/

Macintosh) and

Credential ID to:



vpnaccounts@sesiahs.health.nsw.gov.au

ATTENTION: DO NOT connect to Citrix Access Gateway until you receive a confirmation email that your Credential ID is registered

Install Citrix Receiver for Mac OS X

Download and install from:

<http://receiver.citrix.com>



Download Receiver for Mac

Downloading Citrix Receiver



1. Open
Open the Receiver disk image.

2. Install
Install Receiver.

3. Allow access
Add your account to get your apps, docs, and desktops.

How to Connect

Citrix Access Gateway

From Safari web browser go to:

<https://access.sesi.health.nsw.gov.au>



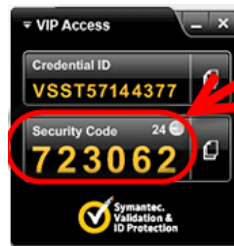
Enter your logon credentials:

Username: *SESAHS domain login name*

Password: *SESAHS domain password*

Security Code: *Your 6 digit Symantec Secure VIP Access code*

Important:
Your Security Code changes every 30 seconds



Logon

Enter your credentials and click

Published Applications

- Select the **Applications** tab
- Click your published **Application** icon

VPN Desktop

- Select the **Desktops** tab
- Click your published **VPN Desktop** icon

How to Disconnect

Published Applications

- Close or log off your Application
- Your Citrix Netscaler Thin Client session will close and return to your **Citrix Access Gateway** session

Tip: Click Main in the Applications tab to navigate back to the main menu

VPN Desktop

- Close all open Applications
- Click **Start** then **Log Off**
- Your Citrix Netscaler Thin Client session will close and return to your **Citrix Access Gateway** session

Tip: Click Main in the Applications tab to navigate back to the main menu

Citrix Access Gateway

- Ensure all published Application and VPN Desktop sessions are closed
- Click **Log Off** in the grey toolbar in the upper right of screen
- Close your browser window

Need More Help ?

Refer to the **Remote Access User Guide using Citrix Netscaler Thin Client** for more information, detailed setup instructions, frequently asked questions and troubleshooting tips.