Citrix Netscaler Thin Client

CITRIX® Access Gateway™

Windows OS **Quick start guide**

Citrix Netscaler Thin Client delivers remote access to Citrix Published Applications and Windows VPN desktop for privately owned and SOE (corporate) computers.

This *quick start* guide covers what you need to know to get started including:

- Symantec Secure VIP Access client install and Credential ID registration
- Citrix Receiver client install for Windows XP, 7 and 8 operating systems
- Citrix Access Gateway Log On
- Launch Published Applications or VPN Desktop
- Citrix Access Gateway Log Off

Prepare your computer

Install Symantec Secure VIP Access

Smartphones go to:
http://m.verisign.com
or scan the QR code .....
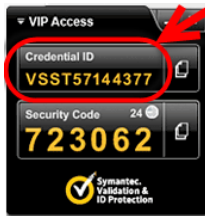
Windows / Mac go to:
https://idprotect.verisign.com/desktop/home.v

Register your Credential ID

Send your Device Description (Phone/Laptop/PC/Macintosh) and Credential ID to:

▼ VIP Access
Credential ID
VSST57144377
Security Code 24
723062
Symantec. Validation & ID Protection

vpnaccounts@sesiahs.health.nsw.gov.au

ATTENTION: DO NOT connect to Citrix Access Gateway until you receive a confirmation email that your Credential ID is registered
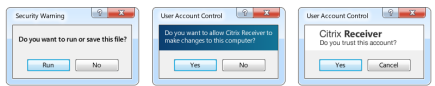
Install Citrix Receiver for Windows

Download and install from:
http://receiver.citrix.com

Citrix Receiver
Access your apps, data and desktops from any device.

Download Receiver for Windows
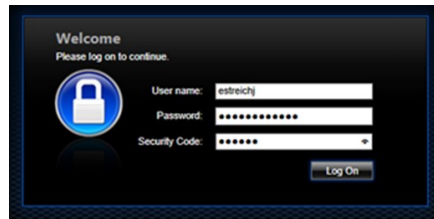
Downloading Citrix Receiver

1. Install
Click Run to install Receiver.

2. Allow access
Click Yes to allow User Account Changes.

3. Set up
Follow the steps to set up Receiver and get your apps, data and desktops.

How to Connect

Citrix Access Gateway

From any web browser go to:
https://access.sesi.health.nsw.gov.au

Welcome
Please log on to continue.
User name: estreichj
Password: ●●●●●●●●●●●●
Security Code: ●●●●●●
Log On

Enter your logon credentials:

Username: *SESAHS domain login name*
Password: *SESAHS domain password*
Security Code: *Your 6 digit Symantec Secure VIP Access code*

Important: Your Security Code changes every 30 seconds

▼ VIP Access
Credential ID
VSST57144377
Security Code 24
723062
Symantec. Validation & ID Protection

Enter your credentials and click Logon

Published Applications

- Select the **Applications** tab
- Click your published **Application** icon

VPN Desktop

- Select the **Desktops** tab
- Click your published **VPN Desktop** icon

How to Disconnect

Published Applications

- Close or log off your Application
- Your Citrix Netscaler Thin Client session will close and return to your **Citrix Access Gateway** session

Tip: Click Main in the Applications tab to navigate back to the main menu

VPN Desktop

- Close all open Applications
- Click **Start** then **Log Off**
- Your Citrix Netscaler Thin Client session will close and return to your **Citrix Access Gateway** session

Tip: Click Main in the Applications tab to navigate back to the main menu

Citrix Access Gateway

- Ensure all published Application and VPN Desktop sessions are closed
- Click **Log Off** in the grey toolbar in the upper right of screen
- Close your browser window

Need More Help ?

Refer to the **Remote Access User Guide using Citrix Netscaler Thin Client** for more information, detailed setup instructions, frequently asked questions and troubleshooting tips.