NSW | Information Communications & Technology (ICT) SESLHD/ISLHD/SCHN (Randwick)

Citrix Netscaler Thin Client

CITRIX® Access Gateway™

iPad IOS **Quick start guide**

Citrix Netscaler Thin Client delivers remote access to Citrix Published Applications and Windows VPN desktop for privately owned "BYOD" bring your own devices.

This *quick start* guide covers what you need to know to get started including:

- Symantec Secure VIP Access client install and Credential ID registration
- Citrix Receiver client install for iPad
- Citrix Access Gateway Log On
- Launch Published Applications or VPN Desktop
- Citrix Access Gateway Log Off

Prepare your devices

Install Symantec Secure VIP Access

Smartphones go to:
http://m.verisign.com
or scan the QR code .....

Windows / Mac go to:
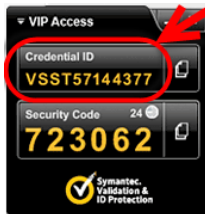https://idprotect.verisign.com/desktop/home.v

Register your Credential ID

Send your Device Description (Phone/Laptop/PC/Macintosh) and Credential ID to:
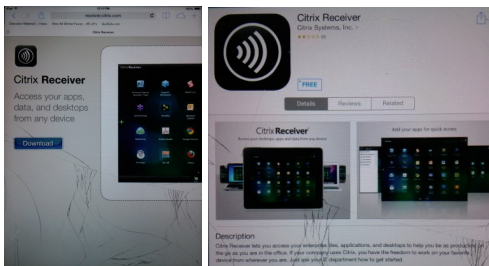
vpnaccounts@sesiahs.health.nsw.gov.au

ATTENTION: DO NOT connect to Citrix Access Gateway until you receive a confirmation email that your Credential ID is registered

Install Citrix Receiver for iPad

Download and install from:
http://receiver.citrix.com

How to Connect

Citrix Access Gateway

From Safari web browser go to:
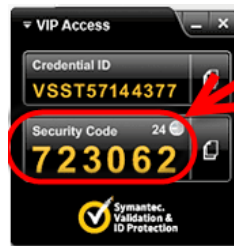https://access.sesi.health.nsw.gov.au

Enter your logon credentials:
Username: *SESAHS domain login name*
Password: *SESAHS domain password*
Security Code: *Your 6 digit Symantec Secure VIP Access code*

Important: Your Security Code changes every 30 seconds

Enter your credentials and click **Logon**

Published Applications

- Select the **Applications** tab
- Click your published **Application** icon
  Tip: If prompted, click Open in "Receiver"

VPN Desktop

- Select the **Desktops** tab
- Click your published **VPN Desktop** icon
  Tip: If prompted, click Open in "Receiver"

How to Disconnect

Published Applications

- Close or log off your Application
- Your Citrix Netscaler Thin Client session will close and return to your **Citrix Access Gateway** session
  Tip: Click Main in the Applications tab to navigate back to the main menu

VPN Desktop

- Close all open Applications
- Click **Start** then **Log Off**
- Your Citrix Netscaler Thin Client session will close and return to your **Citrix Access Gateway** session
  Tip: Click Main in the Applications tab to navigate back to the main menu

Citrix Access Gateway

- Ensure all published Application and VPN Desktop sessions are closed
- Click **Log Off** in the grey toolbar in the upper right of screen
- Close your browser window

Need More Help ?

Refer to the **Remote Access User Guide using Citrix Netscaler Thin Client** for more information, detailed setup instructions, frequently asked questions and troubleshooting tips.