**NAME OF SERVICE**  
Southcare Outreach Service | SOS

**ADDRESS**  
126 Kareena Road

**CITY**  
MIRANDA

**STATE**  
NSW

**POSTCODE**  
2228

**TELEPHONE**  
(02) 9540 7963

**FAX**  
(02) 9540 7869

**DESCRIPTION OF SERVICE**  
The Southcare Outreach Service (SOS) is a multidisciplinary rapid response community team for the ageing population over 65 years of age residing in the Sutherland Shire. The Southcare Outreach Service provides short term acute and sub-acute interventions (up to six weeks, with an average of 2-4 weeks) by Nursing, Physiotherapy and Occupational Therapy to facilitate enhanced patient care and safe clinical outcomes.

**REFERRAL CRITERIA**
Clients suitable for referral to the Southcare Outreach Service
- Reside in the Sutherland Shire catchment area
- Are over 65 years of age
- Are NOT admitted in the hospital- SOS only take referrals for clients being discharged from ED and clients in the community
- The clients are at risk of presenting to ED or re-presenting to ED with goals that can be addressed by a community rapid response multidisciplinary team at home

Exclusion Criteria:
- Not currently receiving high care in a Residential Aged Care Facility

**HOW TO REFER**
General Practitioners, Staff specialists such as Geriatricians, The Sutherland Hospital Emergency Department staff, the Aged Care Services Emergency Team (ASET), clients and carers as well as community services can refer.

1. Electronic Medical Record (eMR) referral (TSH) or
2. Fax an [Access and Referral Intake Form](#) to (02) 9540 7869 or
3. Scan and email an [Access and Referral Intake Form](#) to SESLHD-SouthCareIntake@SESIAHS.HEALTH.NSW.GOV.AU
4. By phone (02) 9540 7956

**IS THERE A WAITING LIST**  
No

**WAITING LIST DETAILS**  
All referrals are considered URGENT and are seen within 48 hours.

**HOURS/DAYS OF OPERATION**  
8am – 4:30pm  
Monday to Sunday including Public Holidays

**APPROXIMATE COSTS**  
No charge.